



## Supplier Registration User Manual

URL: [New Supplier Registration](#)

Step1 > **Supplier Registration initial process to get code to your company email address :**

1. Enter company email address and click '**Send Access Code**' to receive a one-time code to start the registration process.

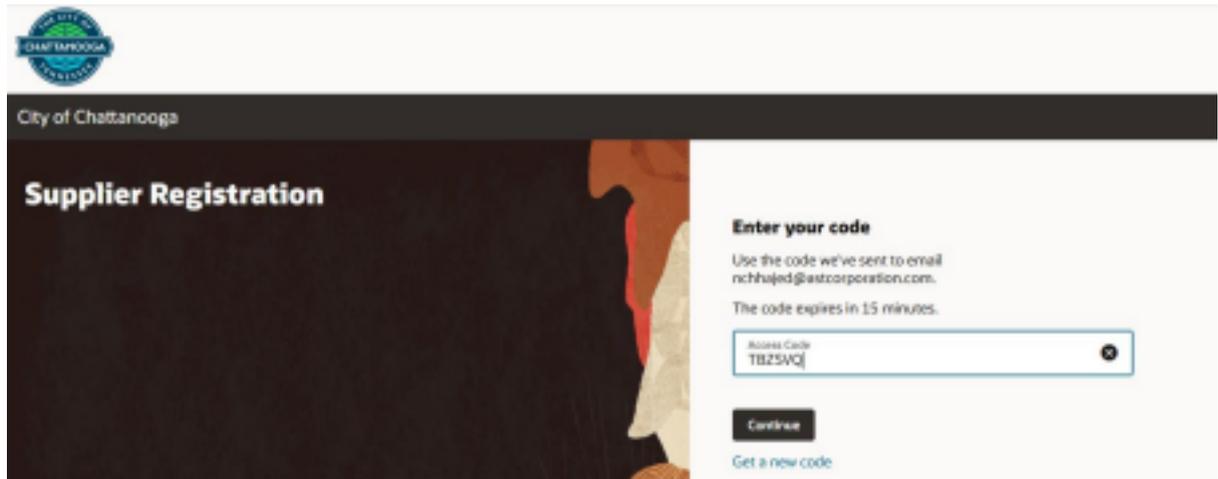
**Note:** the one-time 5-9 digit numeric and alpha access code sent to your company email inbox will expire after 15 minutes.

- ☐ Access code will be sent to your company email as below sample.



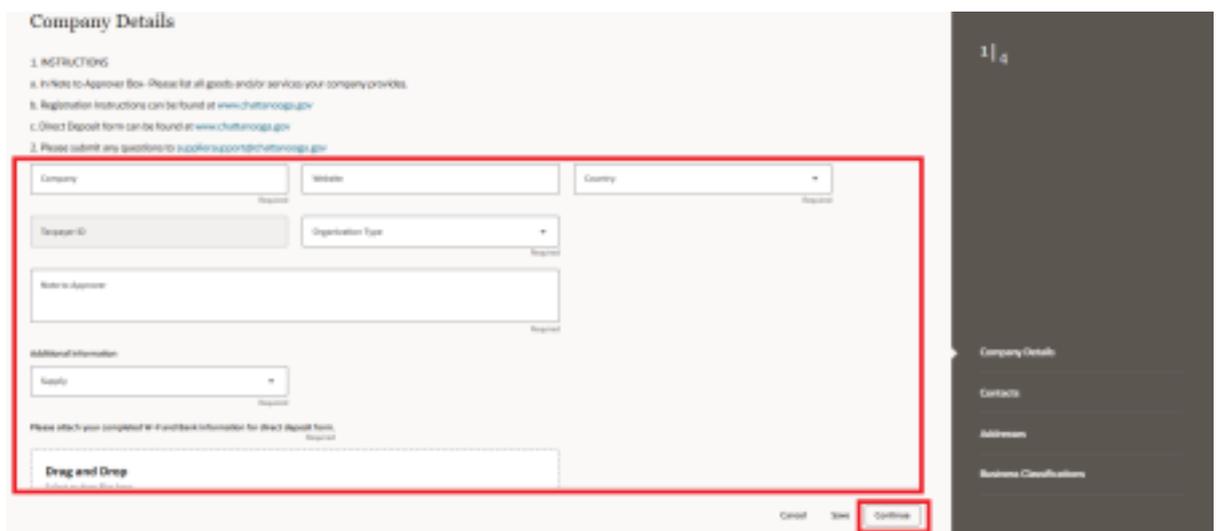
2.

Type the code exactly as it appears in the *Access Code* box and click '**Continue**'.



### Step2 > Company Details page section :

- A. Enter Company name
- B. Website URL if any.
- C. Country
- D. Taxpayer ID
- E. Organization type
- F. Note to Approver
- G. Supply
- H. Attachment section – attach required supplier registration supporting documents (Tax certificate / Insurance / Other relevant documents).
- I. Hit Continue to move under section-2 and Hit Save button for saving the entered information.



### Step3 > Enter contact information under Contacts section :

- a) Add all contacts for company here. The administrative contact should be added first.



- b) Enter valid phone number
- c) Hit Continue button to move under next section.

**NOTE:** Multiple contacts for a business can be added on the Contacts page. After clicking the Save button, click Add Another Contact, and repeat above steps. Once all contacts have been added Save, then click Continue.

#### Step4 > **Addresses Section**

- a) Enter the address . If a company has multiple addresses each address can be listed here. The primary address should be added first.
- b) Select one or more purposes for the address. Add the complete address including an email address and phone number.
- c) Select the contact associated with the address.

d)



**Note – If you want to add another address hit on “Add Another Address” and enter the required information.**

Once all addresses are added click save then continue.

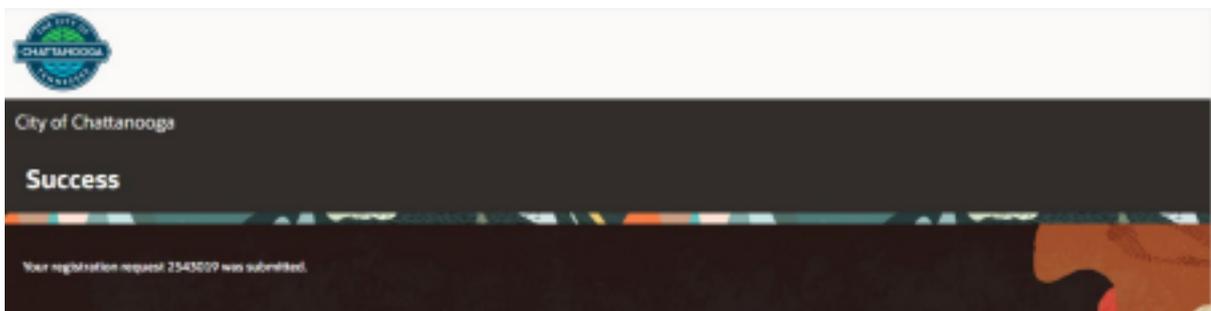
### Step5 > **Business classification Section**

- a) Select the application business classification from LOV for your line of business. b) If nothing is applicable, please select / enter “None of the Classifications are applicable”.
- c) Hit Save button to save the record
- d) Hit Submit button to submit the request for approval to City of Chattanooga Supplier Administrator.

A screenshot of a web application interface for "Supplier Registration" under the "Business Classifications" section. The page title is "Business Classifications" with a subtitle "Enter at least one business classification or select none applicable." Below this, there are instructions: "1. INSTRUCTIONS", "a. Certifying Agency is not required", and "Select a classification or confirm that none are applicable." A dropdown menu is open, showing a search bar with "Classification" and a list of options: "Disabled Owned Business Enterprise", "LGBTQ Owned Business Enterprise", "Local", "Low Income", "Minority Owned", "Small Business", "Service-Disabled Veteran Owned", and "Veteran Owned". At the bottom of the form, there are "Cancel", "Save", and "Submit" buttons, with the "Submit" button highlighted by a red box. On the right side, there is a dark sidebar with a "4 | 4" indicator and a menu with items: "Company Details", "Contacts", "Addresses", and "Business Classifications".

### **Step6 > Supplier registration request submit confirmation.**

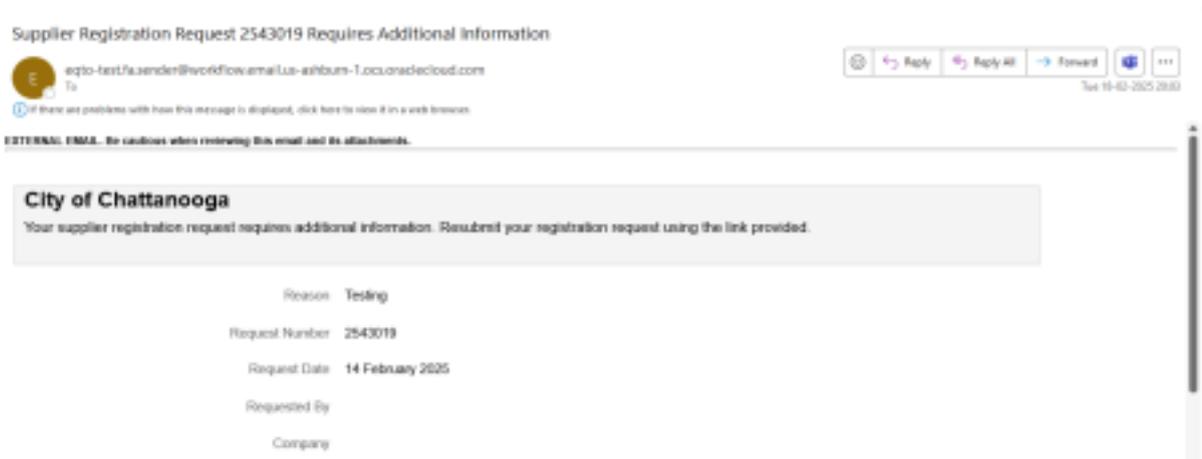
- a) If you have any clarification, please reach out to **City of Chattanooga Supplier administrator** with Registration request number XXXXXX.



- b) Once “Supplier Administrator” approved and the registration is approved, an email is sent to the email address confirming activation of Supplier.

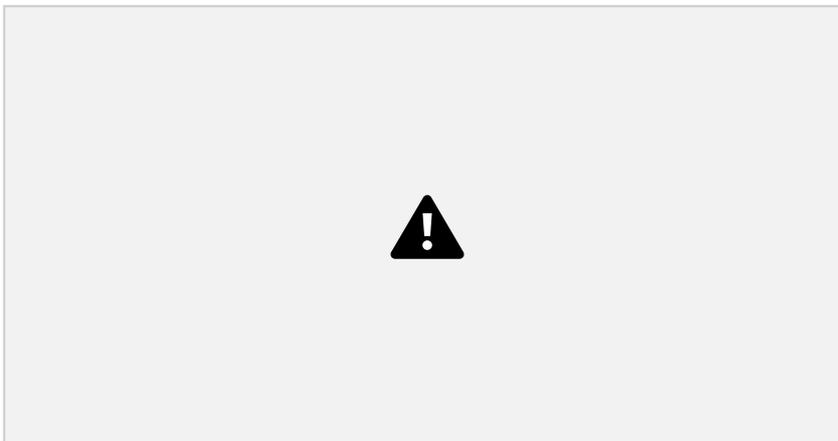


c) If additional information is needed an email similar to the one below will be sent.



**Step7 > Incase if you want to save the record for later, please follow below steps**

- a) Hit the cancel button on as shown in 1.
- b) Hit Save button shown as 2 to save for later.
- c) Access URL from Step-1 and follow the same steps to access the save registration request to access and submit as per your convenience.



- END -