



Public Works

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FOR IMMEDIATE RELEASE:

City Outlines Plan to Address Brush Collection Delays and Improve Service Delivery

CHATTANOOGA, Tenn. — Starting Monday, November 3rd, 2025, The City of Chattanooga Department of Public Works is actively implementing a recovery plan to address the delays in brush collection caused by peak seasonal demand, recent software transitions, and staffing shortages. Since January, brush crew have collected more than 10,500 tons of brush citywide. We remain committed to timely collections and ensuring all residential service requests are completed

In an effort to mitigate the delay for requests, brush and bulk trash will automatically be collected by area rather than through individual 311 requests. This approach ensures equitable service; every street will be serviced during its scheduled week, not just those that place requests. The department will divide the city into 4 areas and devote all resources to those areas to sweep each section. The brush and bulk trash collection vehicles will drive the entire area, street-by-street, to collect the debris during each scheduled week. It's important to keep your brush, bulk trash, bagged yard waste, and leaves separated; they're not collected by the same truck

In order to complete all existing service requests, new requests for service will be collected in the area sweep. Residents may visit our website at www.chattanooga.gov/services/waste-recycling/brush-collection or residents may 3-1-1 or 423-643-6311 to find out their area of collection

Week	Dates	Area Served	Neighborhood Examples	Notes
Week 1	Nov 3 – Nov 7	Area 1	Lookout Valley, St. Elmo, Alton Park	Find your address
Week 2	Nov 10 – Nov 14	Area 2	North Chattanooga, Hixson	Find your address
Week 3	Nov 17 – Nov 21	Area 3	Brainerd, East Chattanooga	Find your address
Week 4	Nov 24 – Nov 28	Area 4	East Brainerd, Highway 58	Find your address

Please Note: *Collections dates are subject to change. Please visit the [collection map](#) for your area collection week. **Collections may be delayed when there is a holiday.** Brush and bulk trash collection will not occur on the following holidays – New Year’s Day, MLK day, Good Friday, Memorial Day, Juneteenth Independence Day, Labor Day, Veterans Day, Thanksgiving and the Day after, Christmas Eve and Christmas Day. For more information contact 311 at 423-643-6311.*

About Department of Public Works:

The Department of Public Works delivers a variety of services that Chattanooga's citizens rely on daily. Responsibilities include the design, construction and maintenance of the City's infrastructure; the interceptor sewer system; the City's stormwater system; the collection and disposal of garbage, brush, recycling, and household hazardous waste; parks maintenance, programming and operations. Follow @CHAPublicWorks on [Facebook](#) and [Instagram](#).