



Homelessness &
Supportive Housing

Homeless Resource Guide

UNIVERSAL HOUSING ASSESSMENT

You can sign up for "Coordinated Entry" to get your name on the list of people who are experiencing homelessness. Here are some ways to sign up:



- 1 **OHSO Outreach:** talk to any outreach staff in the field
- 2 **Homeless Healthcare Center:** meet with a case worker at 730 E. 11th St.
- 3 **School Social Worker:** if you have children in Hamilton County Schools

RUN BY THE CHATTANOOGA REGIONAL HOMELESS COALITION

Learn more about Coordinated Entry and how it works:

Coordinated Entry is the list of people who are currently homeless in Chattanooga. You can sign up by completing a Universal Housing Assessment at Homeless Healthcare or with an outreach worker in the field. It is run by an agency called Chattanooga Regional Homeless Coalition.

It is one shared list, used by many of the different housing programs in Chattanooga. You can sign up one time and be eligible for housing programs through any of the different local agencies.

Coordinated Entry is not a first-come, first-serve "waitlist". The Coordinated Entry list uses priorities to serve the most vulnerable individuals first.

Individuals will stay active on the list as long as they have been seen by a case worker or outreach worker in the past 90 days. If it's been more than 3 months since you signed up, check in with a case worker to make sure your name stays active on the list.

Coordinated Entry is how we make sure everyone is treated fairly, and helps all the agencies work together to serve the most people. However, there are not enough housing slots open right now to serve everyone. This means that getting housing through Coordinated Entry is often a long process. At this time, housing services are extremely limited due to a lack of funding and a freeze in Housing Vouchers.

In this Guide you will find:

Outreach

Food Resources

Basic Needs

Shelter

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Food Resources


CHATT Foundation

Center for Homeless Advancement for Today and Tomorrow

The Kitchen at the Chatt Foundation serves
3 hot meals every day at 727 E. 11th St.

Breakfast: 6:45AM-8:00AM

Lunch: 11-15:AM - 12:30PM

Dinner: 3:30PM-4:30PM


**CHATTANOOGA AREA
FOOD BANK**

You can dial 211 to request a voucher for an
emergency food box.

The **SNAP Outreach Team** can help you
sign up for Food Stamps. Call (423) 622-1800
or email SNAP@chattfoodbank.org

Local Food Pantries

THESE PLACES GIVE OUT FOOD FROM THE FOOD BANK

Greater Emmanuel Apostolic Church	400 Tunnel Blvd, Chattanooga	(216) 858-6789	3rd Tue 11am-2pm
Bayside Baptist Church	6100 Hwy 58, Harrison	(423) 344-8327	1st & 3rd Mon 10am-12pm 1st & 3rd Tue 4-6pm
Red Bank Church of Christ	3600 Dayton Blvd, Chattanooga	(423) 875-4816	Mon 11am-1pm
Trinity Lutheran Church	5001 Hixson Pike, Hixson	(423) 870-1236	3rd Sat 10am-12pm
Westside Missionary Baptist	4001 Hughes Ave, Chattanooga	(423) 756-8737	June-Nov Wed 1-3pm
Abba's House	5208 Hixson Pike, Hixson	(423) 877-6462	2nd Tue 9:30-11:30am
St. Thaddeus Episcopal	4300 Locksley Lane, Chattanooga	(423) 892-2377	Sat 2-4pm
Father's Table Pantry	7745 E Brainerd Rd, Chattanooga	(423) 892-1389	3rd Wed 3-5pm (requests ID)
Redemption to the Nations	1908 Bailey Ave, Chattanooga	(423) 591-7886	Mon-Thu 9am-4pm
St. Timothy's Episcopal	630 Mississippi Ave, Signal Mtn	(423) 886-2281	3rd Sat 10am-12pm
Salvation Army	800 McCallie Ave, Chattanooga	(423) 756-1023	M-F 10am-12pm & 1-3pm
Restoration Outreach Center	2505 E 43rd St, Chattanooga	(423) 475-0229	3rd Sat 10am-1pm
Signal Mountain Social Services	633 Mississippi Ave (serve 37377)	(423) 886-5982	M-F 10am-12pm
East Ridge Church of Christ	951 McBrien Rd, Chattanooga	(423) 894-7221	Tue 8am-2pm
Action Church	1312 Spring Creek Rd, Chattanooga	(423) 567-4547	Tue 1-4pm
BX Food Pantry	4011 Austin St, Chattanooga	(423) 643-4978	3rd Wed 10am-12pm
Brainerd Community Food Pantry	4315 Brainerd Rd, Chattanooga	(423) 497-5881	2nd & 4th Wed 4:30-6pm
Apison Food Pantry	11304 First St, Apison	(423) 464-8008	Mon 10am-12p; Fri 10am-3pm
East Ridge Food Pantry	1601 Prater Rd, East Ridge	(423) 777-3148	1st & 3rd Wed 10am-2pm
Joyful Sound Church of God	3912 4th Ave, Chattanooga	(423) 503-3428	Tue 11am-1pm;
New Life Seventh Day Adventist	2099 E. Main St, Chattanooga	(423) 313-6529	2nd & 4th Tue 3:30pm-5:30pm
Red Bank Community Food Pantry	3800 Dayton Blvd, Red Bank	(423)-877-2881	1st & 3rd Thu 4:30-6pm
Soddy Daisy Food Bank	255 Depot St, Soddy Daisy	(423) 760-3489	M 3:30-5:15p, Thu 8:30-10:45a
St. Elmo United Methodist Church	4626 St. Elmo Ave, Chattanooga	(423) 490-7039	2nd Sat 10am-11am
Standifer Gap Church	8310 Standifer Gap Rd, Chattanooga	(423) 892-4362	Thu 10am-11:45am
Thankful Baptist Church	980 N Orchard Knob Ave, Chatt	(423) 622-1839	3rd Sat 11am-1pm
Wauhatchue Methodist Church	3401 Cummings Hwy, Chattanooga	(423) 825-5766	3rd Wed 10am-12pm

Basic Needs

CHATT FOUNDATION

The CHATT Foundation at 727 E. 11th Street is a central hub for immediate needs and resources for people experiencing homelessness. The CHATT Foundation offers clothing and shoes, food, mail services, laundry, showers, hygiene items, and more.

WHERE TO GO FOR SERVICES



Showers

- CHATT Foundation - 727 E. 11th Street
- First Baptist Church - 401 Gateway Ave - every other Thursday - 423-265-2257
- ShowerUp mobile truck - check their schedule at showerup.org
- Showered with Hope - check their schedule at showeredwithhope.com



Laundry

- CHATT Foundation - 727 E. 11th Street



Clothing & Shoes

- CHATT Foundation - 727 E. 11th Street
- Chattanooga Free Store - 1701 Dodson Ave Suite A - Mon & Thu 6-8pm, Sat 11am-1pm
- Ladies of Charity - 2821 Rossville Blvd - Mon-Thu & Sat 10am-2pm, Fri 10am-4pm



Haircuts

- CHATT Foundation - 727 E. 11th Street - Wednesdays 8am-12pm



Mail

- CHATT Foundation - 727 E. 11th Street
- Salvation Army - 800 McCallie Ave



Hygiene Items

- CHATT Foundation - 727 E. 11th Street
- ROC & Downtown Outreach
- Chattanooga Free Store - 1701 Dodson Ave Suite A - Mon & Thu 6-8pm, Sat 11am-1pm

Shelter

CHATTANOOGA RESCUE MISSION

1512 S. Holtzclaw Ave 423-756-3126

- Has separate Men's Shelter and Women's Shelter
- First-come, first-serve
- Offers nightly beds for up to 56 men and 23 women. Must have ID and attend chapel. Check In starts at 5pm, Lights Out at 9pm, and Check Out at 6am.

CHATTANOOGA ROOM IN THE INN

230 N Highland Park Ave 423-624-6144

- Shelter for Women and Children
- Talk to OHSO Outreach staff for a referral if eligible
- Three to nine month residential program for women and children. You cannot have an active warrant, and criminal charges are considered on a case by case basis.

MACLELLAN SHELTER FOR FAMILIES

717 E 11th St 423-756-4222

- Shelter for families with Children
- Call the shelter to check availability
- Offers short-term emergency housing to 13 families with children. Each room has a private bath with access to laundry facilities, case management, and CHATT Foundation services.

PARTNERSHIP FOR FAMILIES, CHILDREN, & ADULTS

Undisclosed location 423-755-2700

- Shelter for victims of domestic violence
- Call their hotline to check availability
- Offers safe shelter for up to 90 days. Trauma-informed support and holistic care are provided.

ST. CATHERINE'S SHELTER

304 W 7th St 423-266-0707

- Women's Shelter
- Guests must be in CHATT Foundation's self-sufficiency program and referred by case worker.
- Offers nightly beds to up to 8 women. Open from 5:30pm until 6:30am.

ST. MATTHEW'S SHELTER

700 Pine St 423-266-1777

- Men's Shelter
- Guests must be in Homeless Healthcare's drug and alcohol program and referred by a case worker.
- Offers nightly beds to up to 8 men. Open from 5:30pm until 6:30am.

EMERGENCY COLD WEATHER SHELTER

717 E 11th St 423-756-4222

- A warm, safe place for anyone on the streets when it's below freezing outside.
- This is not a "night shelter" with beds, but instead a warm space to avoid inclement weather.
- Blankets and mats are often available.

Text COLD to 1-833-417-3071 to get notified when the Cold Weather shelter is running

Documents

Most landlords, including affordable housing and the Chattanooga Housing Authority, will require documents like your ID & proof of income. Here is where you can get help collecting any needed documents:

BIRTH CERTIFICATE

- Homeless Healthcare Center can help you order a new birth certificate at 730 E. 11th St.

ID

- If you have had a Tennessee ID before, you can go to the Hamilton County Courthouse Room 201 at 625 Georgia Ave. The ID will cost \$12.
- If you have not had a Tennessee ID before, you will have to go to the DMV. The #3 bus goes to the Bonnie Oaks DMV at 6502 Bonny Oaks Dr.
 - Bring any other identifying documents like a birth certificate and social security card, and any documents with a mailing address (you can get a mailing address at the CHATT Foundation). Outreach Workers can also help you prove your residency by filling out an Affidavit of Tennessee Residency form.

SOCIAL SECURITY CARD

- Homeless Healthcare Center can help you get a Social Security Card every Thursday at 10:00 am. Visit ahead of time to sign up in advance.
 - Bring a hard copy ID
 - If you don't have a hard copy ID, bring a stamped and signed medical record instead. If you are a patient of Homeless Healthcare, you can go to the Health Department to get these records.

PROOF OF INCOME

- SNAP Letter: OHSO Outreach workers can get this for you on request.
- TANF Letter: OHSO Outreach workers can get this for you on request.
- Social Security Benefits: Visit their office at 1290 Premier Dr #140, or call 1-800-772-1213 to have it mailed, or go to the online portal to download it.
- Child Support Letter: OHSO Outreach workers can get this for you on request.
- Employment income: ask your supervisor about getting your paystubs.

Tip: if you're worried about losing a document, you can ask an outreach worker to save a copy on ClientTrack



Housing

If you have income, we recommend looking at Chattanooga Neighborhood Enterprise at cneinc.org for moderately-priced housing. If you don't have income, consider the subsidized options below:

FULLY AFFORDABLE - CHATTANOOGA HOUSING AUTHORITY

To check availability and apply to waitlists, go to the housing authority website at chahousing.org

Maple Hills - 423-443-3414

Cromwell Hills - 423-752-4888

The Oaks at Camden - 423-498-6257

**Fairmount / Greenwood Terrace /
Emerald Villages** - 423-752-4187

East Lake Courts - 423-752-4885

Mary Walker Towers - 423-752-4892

Emma Wheeler Homes - 423-752-4883

Boynton Terrace - 423-752-4865

Villages at Alton Park - 423-269-2081

Dogwood Manor - 423-668-2323

College Hills Courts - 423-752-4870

FULLY AFFORDABLE - PRIVATE LANDLORD

Each landlord has a different process, so we recommend calling to check how to apply

Bayberry - 423-680-6325

Campbell Ridge - 866-751-8173

Eastwood Manor - 423-622-5761 **Seniors**

Hidden Acres - 423-870-4293

John Calvin Apartments - 423-877-4324 **Seniors** **Disability**

The Overlook - 423-756-4680 **Seniors** **Disability**

Patten Towers - 423-266-2334 **Seniors** **Disability**

Ridgeway - 423-267-1088

Riverview Tower - 423-266-8740 **Seniors**

Whiteside Faith Manor - 423-414-2548 **Seniors** **Disability**

Shallowford Pointe - 423-777-8610

Silvertree Apartments - 423-344-8361 **Seniors**

Chestnut Flats - 423-451-8692 **Families**

River City North - 423-870-8991 **Families**

Reserve at Mountain Pass - 423-205-1117

More Resources

EMPLOYMENT & ADULT EDUCATION

AIM Center • (423) 629-4800 • resume building, job search, applications, interview prep, skill dev. for adults with mental health needs

TN Dept. of Labor and Workforce Development • (800) 531-1515 • Basic Education for Adults, prep for high school diploma, English language education, digital literacy, work skills

American Job Center of SE TN • (423) 804-5354 • skills assessment, browse listings, resource room, computers, career guidance, GED

CHATT Foundation • (423) 756-4222 • part time temporary employment as they search for permanent

Chattanooga Endeavors • (423) 266-1888 • must be released from prison or felony conviction in past 12 months

Chattanooga State Community College • (423) 697-4400 • vocational and technical training

UTC Educational Opportunity Center • (423) 425-1702 • financial aid

Felon-Friendly Jobs • www.reentryworks.com/employment/felonfriendlyemployerlist.aspx

Goodwill • (423) 629-2501 • job skills training, vocational evals, workplace behaviors, job placement, second chance for ex-offenders

Hope for the Inner City • (423) 698-3178 • job placement services, Invest Hope 6 month program

Impact1 • (423) 488-2347 • hands-on job training

Jobs4TN • www.jobs4tn.gov/vosnet/default.aspx

Northside Neighborhood House • (423) 267-2217 • Case manager with budgeting coach, computer lab, referrals, adult education classes

Skill Up Tennessee • eligible if you receive SNAP, employment training program

Hirequest Direct • (423) 708-8444 • hospitality and event staffing team; temp and day labor

Urban League of Greater Chattanooga • (423) 756-1762 • job fairs, resume building classes

Tips for increasing your income:

Text "benefits" to 211-211 to make sure you're signed up for everything you are eligible for.

For employment, talk to the CHATT Foundation about work readiness and employment or visit the American Jobs Center at 5600 Brainerd Road or secareercenter.org

More Resources

HEALTHCARE

Homeless Healthcare Center • (423) 209-5800 • 730 E 11th St

Volunteer Behavioral Health • (423) 756-2740 • 413 Spring St

Mental Health Cooperative • (423) 697-5950 • 801 N Holtzclaw Ave #101

Helen Ross McNabb Center • 1-800-255-9711 • 601 Cumberland Street

AIM Center • (423) 624-4800 • 472 W M.L.K. Blvd

CADAS • (423) 756-7644 • 207 Spears Ave

Volunteers in Medicine • (423) 855-8220 • 5705 Marlin Rd # 1400

CEMPA • (423) 265-2273 • 1000 E 3rd St

EVICITION PREVENTION & RENT/UTILITY ASSISTANCE

Eviction Prevention Initiative • (423) 710-9432

Metropolitan Ministries • (423) 624-9654 • take the first 15 callers starting at 9am Mon-Wed

Office of Family Empowerment LIHEAP • (423) 643-6434 • assistance with electric utility

Hope for the Inner City • 423-698-3178 • serves zip codes 37404 & 37406

Samaritan Center • 423-238-7777 • serves 7302, 37308, 37315, 37421, 37336, 37341, 37416, 37353, 37363

Northside Neighborhood House • 423-267-2217 • serves 37405, 37415, 37343, 37351, 37379, 37373, 37304

Ladies of Charity • 423-624-3222

DOMESTIC VIOLENCE

Partnership for Families, Children, and Adults • (423) 755-2700

Family Justice Center • (423) 643-7600

CALL 211 FOR EVEN MORE!