

City of Chattanooga

2025 Community Survey Results

August 2025



Stan Sewell, CPA, CGFM, CFE
City Auditor

Office of Internal Audit
Chattanooga, TN



OFFICE OF INTERNAL AUDIT

Stan Sewell, City Auditor

August 28, 2025

To: Mayor Tim Kelly
City Council
City Department Heads
Audit Committee Members

RE: City of Chattanooga 14th Annual Community Survey Results

This report presents the results of our 14th annual Community Survey. We asked Chattanooga residents about their views on a variety of city services, and over 4,000 residents responded from May through July.

Chattanooga residents continue to give high ratings to their city and neighborhoods on key quality of life indicators in 2025. Chattanooga residents believe the City is a good place to live, work, raise a family and retire. A review of the data reveals the highest areas of concern continue to relate to street conditions, housing affordability, public safety and traffic related issues. The 2025 survey, like previous surveys, often showed significant differences in opinions based on the council district surveyed.

We mailed postcards to each household in the city with a link allowing residents to complete the survey online. Five percent of households receiving postcards responded. We provide a detailed discussion of the processes and procedures used for data collection in the methodology section of our report. We calculated the citywide survey accuracy to be within ± 1.50 percent.

In comparing the demographic information provided by survey respondents to 2020 Census data, we found our survey respondents are older and more educated than the population as a whole. We also found minorities are under-represented among those who responded to our survey. These demographic differences are relatively consistent with those of respondents in the comparison years presented in this report.

This report provides the public and policymakers with valuable information regarding resident satisfaction with city services. We encourage the Mayor, City Council Members, City Department Heads, Regional Planning Agency Managers, and community leaders to study trends and differences in community perceptions as they consider strategies to improve services across the nine city council districts. As mentioned in our report, it is

important for readers to recognize many insights may be gained by analyzing the data independently. Raw results and summarized tables are provided in excel format on the City's website at chattanooga.gov/internal-audit/community-surveys.

We want to thank the 4,056 Chattanoogaans who took the time to complete the survey online. In addition, we want to thank the Electric Power Board and the City's mailroom staff for their assistance with this effort.

Respectfully,

Stan Sewell, CPA, CGFM, CFE
City Auditor

Attachments

cc: Regional Planning Agency
Chattanooga Chamber of Commerce
River City Company
Chattanooga Neighborhood Enterprise

Table of Contents

Introduction.....	1
Survey Highlights	
Public Safety.....	3
Public Works and Transportation.....	6
Parks and Recreation.....	9
Economic and Community Development.....	11
Survey Methodology.....	13
City Council District Map.....	15
2025 Community Survey Form.....	16
Survey Data.....	20

Raw Data (in Microsoft Excel):

www.chattanooga.gov/internal-audit/community-surveys

Detailed Results (in Microsoft Excel):

www.chattanooga.gov/internal-audit/community-surveys

Year over Year Comparisons at District Level (in Microsoft Excel):

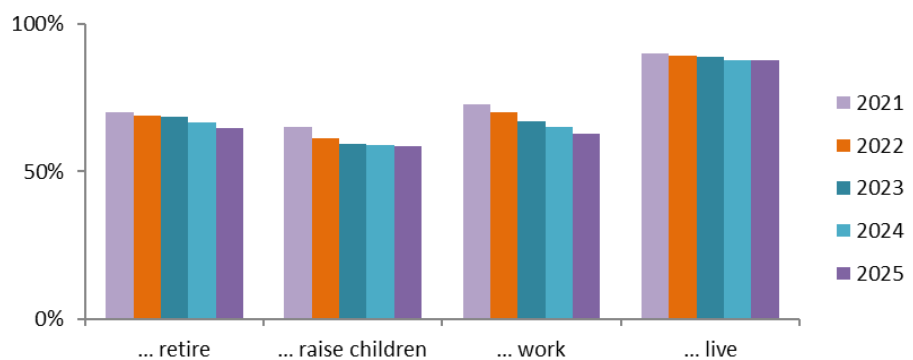
www.chattanooga.gov/internal-audit/community-surveys

Introduction

Chattanoogans have opinions about City of Chattanooga services from public safety to community development, parks, water, and streets. City managers and elected officials may take advantage of opinions expressed in this survey, as well as changes in these opinions over time, to find areas for improvement, identify programs with high public satisfaction, assess community needs, and assist in the decision process about current and future services.

The Office of Internal Audit (OIA) conducted a survey of Chattanooga residents to gather their views of city services. This report provides an overview of perspectives expressed by 4,056 residents who responded to the online survey.

Residents rating Chattanooga as a "very good" or "good" place to:



Chattanoogans continue to give high ratings to their city and neighborhoods overall; lower ratings of value received from city government for taxes paid; and mixed reviews for the various city services. Although opinions in many areas remained consistent with prior years, we noted the following key areas for 2025:

- For residents indicating an interaction with police, satisfaction ratings declined significantly from 2024. Positive perception of police conduct decreased 6-percentage points. Residents rating the speed of response as very good or good decreased 8-percentage points from 2024.
- Residents' satisfaction with yard-waste pick-up improved 5-percentage points from 2024.
- Feelings of safety downtown during the day improved 5-percentage points from 2024 with 60 percent of residents feeling very safe or safe.
- Residents' satisfaction with storm drainage and sewers declined 4-percentage points and 6-percentage points from 2024 and 2023, respectively.
- Positive perception of traffic flow during peak and off-peak hours continues to decline. Seventeen percent of residents ranked traffic flow during peak hours as very good or good, a 3-percentage point decrease from 2024 and a 9-percentage point decrease from 2023. Fifty-six percent of residents rated traffic flow during off-peak hours as very good or good, a 4-percentage point decrease from 2024.

Introduction

- Residents' opinions of the quality of 3-1-1 services improved with 73 percent rating 3-1-1 services as very good or good, an increase of 3 percentage points from 2024.
- New for 2025, citizens were asked if they were aware that Chattanooga has become the 1st National Park City in America. Eighty-three percent of respondents indicated awareness of the City's achievement.

This report contains highlights of survey results for the following city service areas: public safety, public works, transportation, parks, recreation, and community development.¹ In addition, we include a section explaining how we conducted the community survey and prepared the report. Survey data (including areas not highlighted within the report) is provided beginning on page 20.

Our analysis, and this report, represent only a portion of the insights the survey data reveals. We have made the data tables available to the public on the City of Chattanooga website (select "Stay Informed", "Audits and Reports", and then the box labeled "Community & Ethics Surveys" or in the address bar of your web browser, enter www.chattanooga.gov/internal-audit/community-surveys). We encourage city and community leaders to download the tables for analysis using various filters.

¹ It should be noted the following services are provided by third parties/agencies on behalf of the City of Chattanooga: bus services (CARTA), Chattanooga Public Library and animal control (McKamey Animal Care and Adoption Center).

OVERVIEW

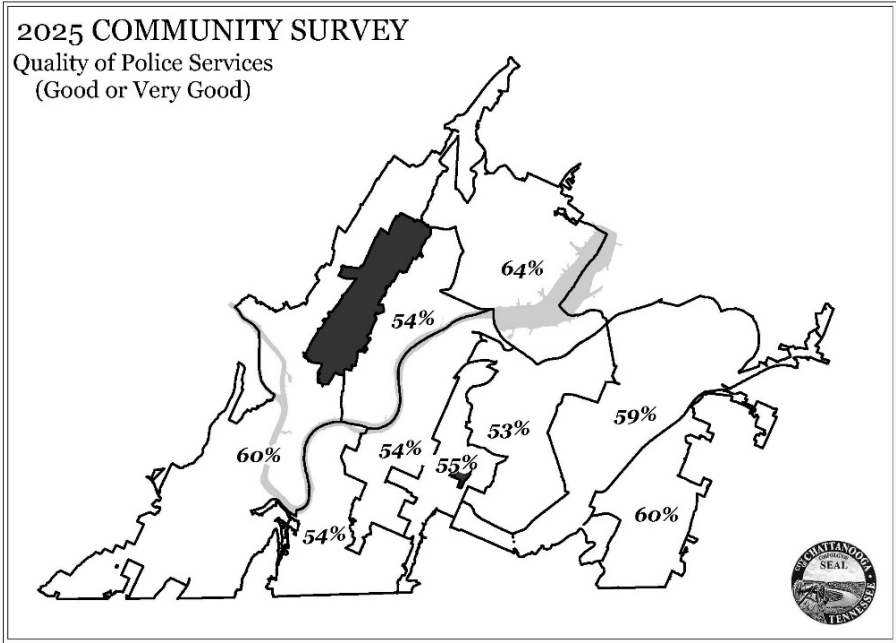
Overall satisfaction with police and fire remain positive in 2025. While most residents feel safe in their neighborhoods and parks during the day, residents report feeling less safe downtown and in parks at night.

Overall resident ratings of Public Safety services
(percent very good or good)

	2025	2024	2023	2022
Police	58%	58%	57%	57%
Fire	60%	60%	58%	58%

ANALYSIS

A majority of residents rate the quality of police and fire services positively. The 14 percent of residents indicating they had an emergency interaction with police gave more positive ratings than others. However, these positive ratings decreased substantially. Seventy percent of residents with an emergency interaction rated police conduct as good or very good, a 6-percentage point decrease from 2024. Sixty-nine percent rated police services as good or very good, a 4-percentage point decrease from 2024. Sixty-three percent rated police speed of response as good or very good, an 8-percentage point decrease from 2024. Overall ratings of police services by city council district are presented below²:



Quality of police services vary by district. When compared to prior years, positive ratings for quality of services have improved six percentage points in District 8, five percentage points in District 1 and four percentage points in District 3. Police quality of services has declined five and four percentage points in Districts 2 and 5, respectively. Residents rating police conduct as

² “Overall” includes all resident opinions regardless of an emergency interaction during the survey period.

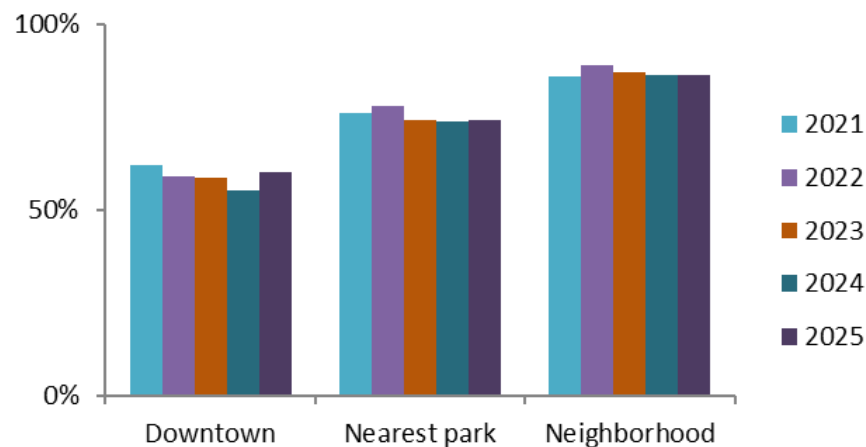
Public Safety

good or very good increased five percentage points in District 8. However, positive ratings of police conduct declined by five percentage points in District 2 and three percentage points in District 4, when compared to the prior year.

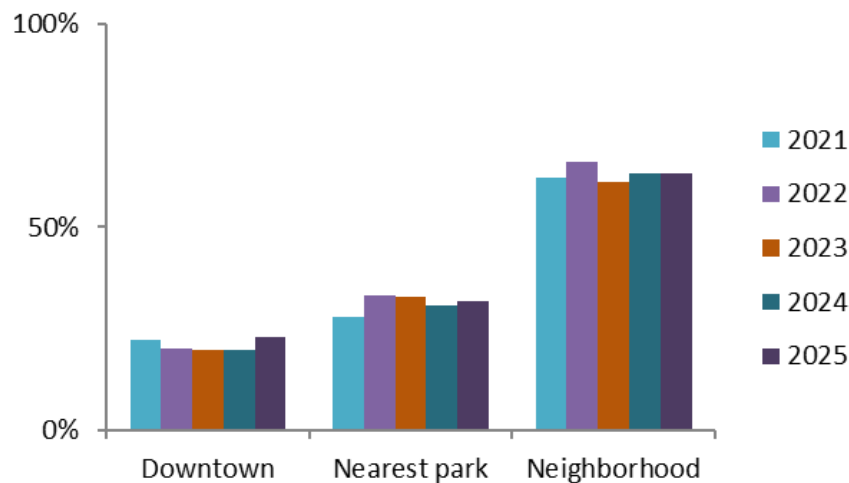
Positive ratings of Fire department services remained the same as 2024. Overall, sixty percent of respondents perceived the quality of fire services as good or very good. Fifty-five percent rated the conduct of personnel as good or very good and 54 percent rated the speed of response as good or very good.

Citywide, residents' perception of feeling safe downtown during the day has improved since 2024. In 2025, sixty percent of residents surveyed indicate they feel safe or very safe downtown during the day, a 5-percentage point increase from 2024. Residents feel safest in their neighborhood during the day.

Rating of safety during the day as safe or very safe

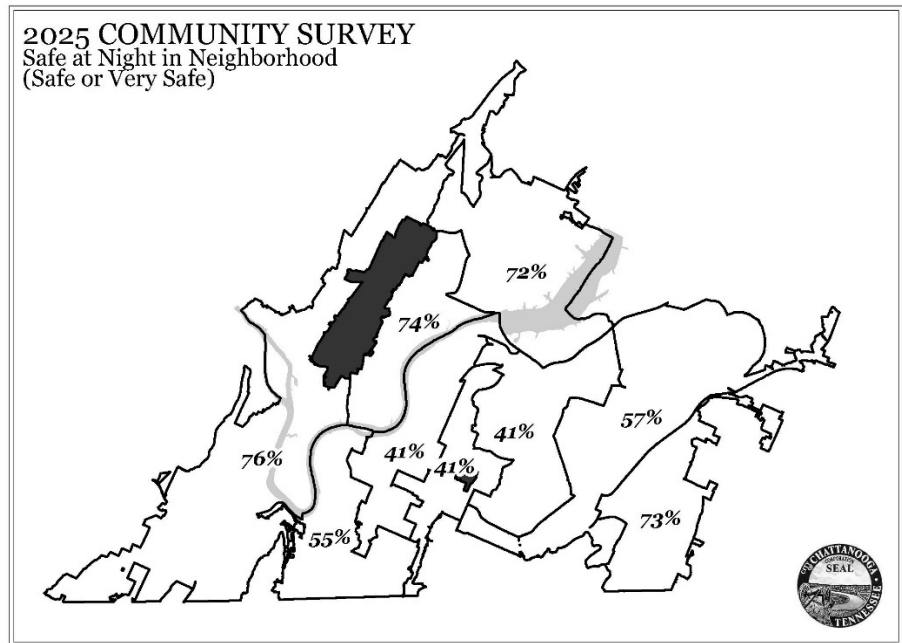


Rating of safety at night as safe or very safe



Public Safety

Feelings of safety at night in neighborhoods vary substantially among council districts. The highest positive ratings of perceived night safety are in Districts 1 and 2, at 76 and 74 percent, respectively. City Council Districts 8 and 9 report the lowest positive rating at 41 percent, but we noted a 6-percentage point improvement over 2024 (35%) for both districts.



Public Works and Transportation

OVERVIEW Resident satisfaction with Public Works services is positive overall in 2025. The vast majority of residents rate satisfaction with Public Works/Sanitation Services as very satisfied or somewhat satisfied. Ratings in the basic Public Works service areas of garbage, yard waste and curbside recycling have been highly rated in the past.

Residents continue to be less enthusiastic about transportation related issues. Ratings on smoothness of streets have been poor since we began conducting the survey in 2012. Overall perceptions of traffic flow during off-peak hours remain positive while residents are less positive about traffic flow during peak hours. We noted perceptions of safety for pedestrians and bicyclists continue to trend downward with only 23 percent and 18 percent of respondents giving positive ratings, respectively.

ANALYSIS Overall satisfaction with Public Works services is positive. However, satisfaction with water quality, storm drainage and sewer³ services do not rate as well as the traditional sanitation services. Eighty-eight percent of residents who responded with an opinion are very satisfied or somewhat satisfied with garbage pick-up. Seventy-seven percent are very satisfied or somewhat satisfied with curbside recycling. Sixty-seven percent are very satisfied or somewhat satisfied with yard waste pick-up, a 5-percentage point improvement from 2024.

Resident ratings stating an opinion of Public Works services
(percent with an opinion very satisfied or somewhat satisfied)

	2025	2024	2023	2022	2021	2020
Garbage pick-up	88%	88%	88%	88%	89%	91%
Yard waste pick-up	67%	62%	68%	69%	70%	76%
Curbside recycling	77%	75%	77%	73%	76%	80%
Water quality of lakes and streams	53%	54%	53%	55%	58%	60%
Storm drainage & sewers	44%	48%	50%	49%		

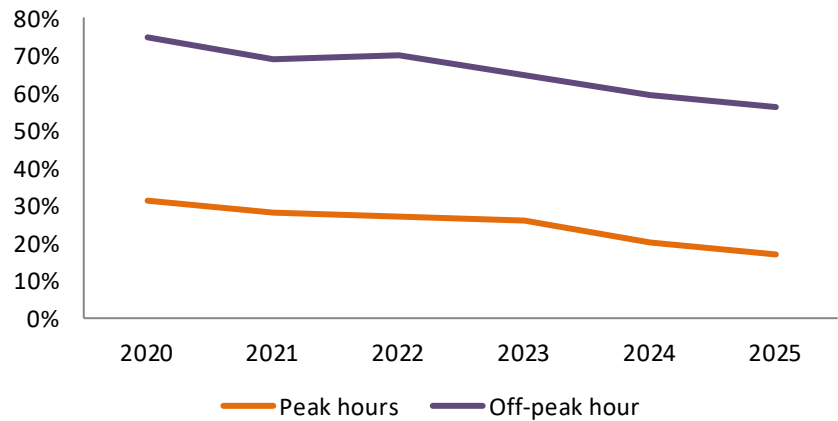
Positive perceptions of storm drainage & sewers continue to trend downward with 44 percent responding very satisfied or somewhat satisfied, a 4-percentage point decrease from 2024 and a 6-percentage point decrease from 2023.

³ The question was changed in 2022 and combines storm drainage & sewer.

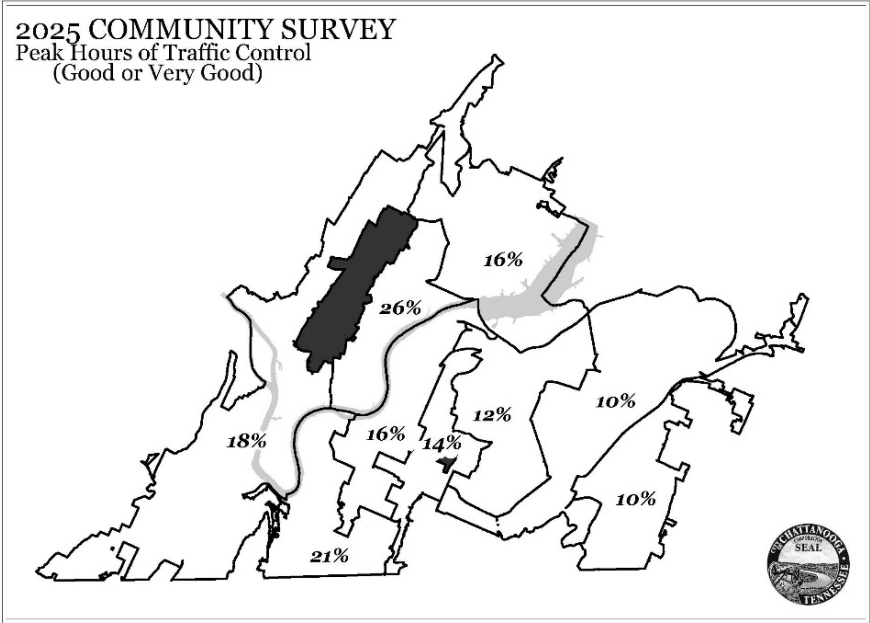
Public Works and Transportation

Overall positive ratings on traffic flow have trended negatively. Residents rating traffic flow during peak hours as very good or good declined from 31 percent in 2020 to 17 percent in 2025. As depicted in the following exhibit, ratings of very good or good during off-peak hours also trended down from 75 percent in 2020 to 56 percent in 2025.

Resident ratings of traffic flow
(percent very good or good)

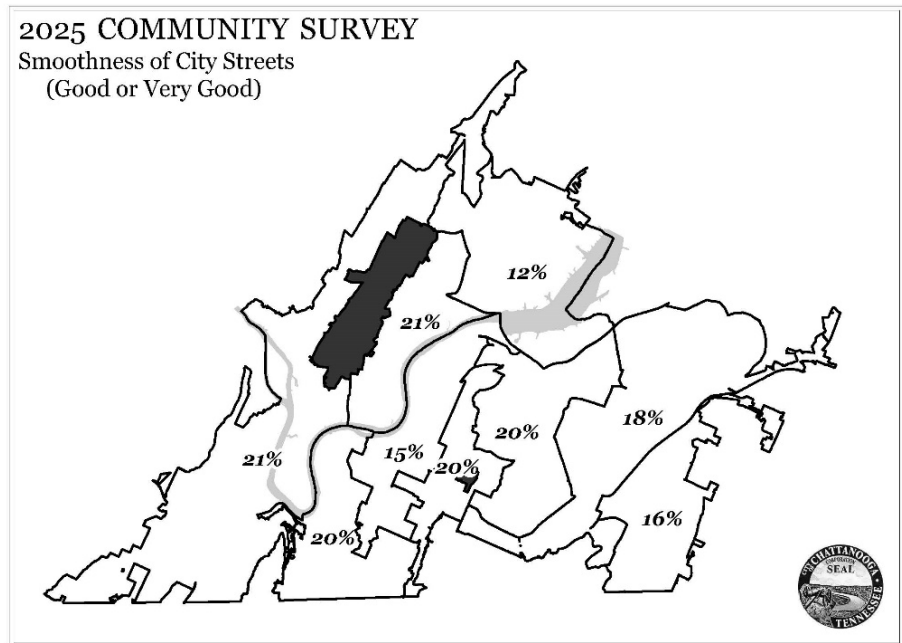


As illustrated in the following exhibit, Districts 4 and 6 have the lowest (10%) positive perception of peak hour traffic flow while District 2 indicates the highest positive perception at 26 percent. Positive perceptions have significantly declined from 2024 by six percentage points in District 7; seven percentage points in District 2; and, nine percentage points in District 8.



Public Works and Transportation

Positive perception of street smoothness and cleanliness of city streets remains low. Only 18 percent of residents rated the smoothness of city streets as very good or good. As illustrated below, District 3 has the lowest (12%) positive perception, an 8-percentage point decrease from 2024. District 1 has the highest (21%) positive perception, a 4-percentage point decrease from 2024.



Speeding vehicles, pedestrian safety and bicyclist safety continues to concern residents. Sixteen percent of residents rated speeding vehicles on city streets as very good or good in 2025. Residents' positive perception of pedestrian and bicyclist safety remained low. Twenty-three percent of residents rated pedestrian safety as very good or good and 18 percent of residents rated bicyclist safety as very good or good.

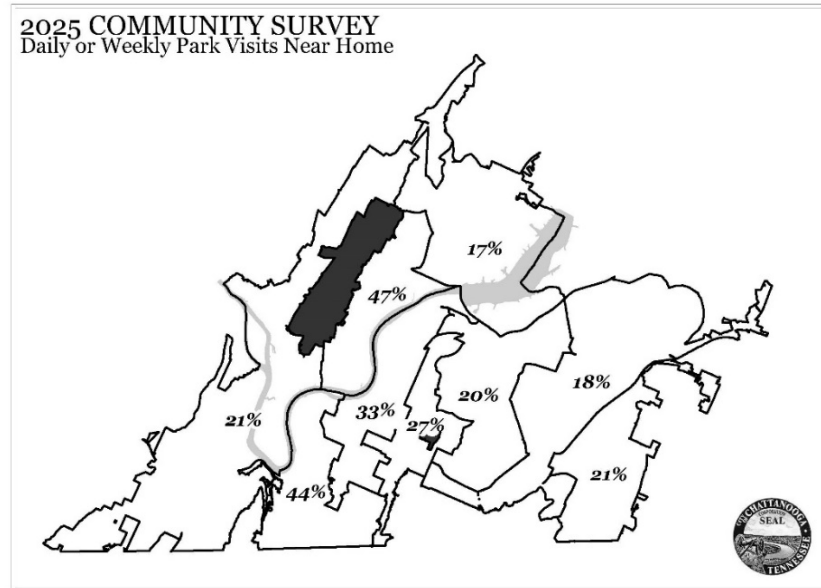
Parks and Recreation

OVERVIEW

In 2025, residents rate city parks and recreation programs positively. Fifty-one percent visited a city park at least monthly. For those visiting, the majority rated the cleanliness (83%) and beauty (85%) of city parks as good or very good. The majority of residents also rated city parks easy to find (86%).

ANALYSIS

Seventy-six percent of residents report visiting a city greenway or trail in the past 12 months. Eighty-six percent visit a city park at least a few times per year. Twenty-nine percent of residents report visiting a city park on a daily or weekly basis. Utilization of parks varies significantly among the nine council districts. The highest rate of regular park visits is 47 percent by residents in District 2; the lowest is 17 percent by residents in District 3.

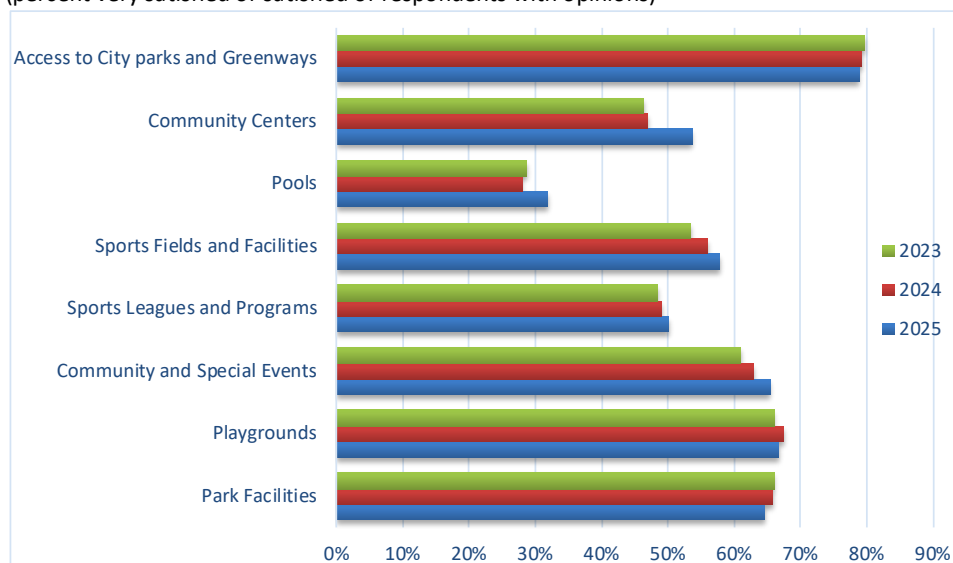


As depicted in the following exhibit, residents, who registered an opinion, rate the quality of playgrounds, park facilities, community special events, and sports fields and facilities favorably.

Parks and Recreation

Resident ratings of City parks and outdoor amenities

(percent very satisfied or satisfied of respondents with opinions)



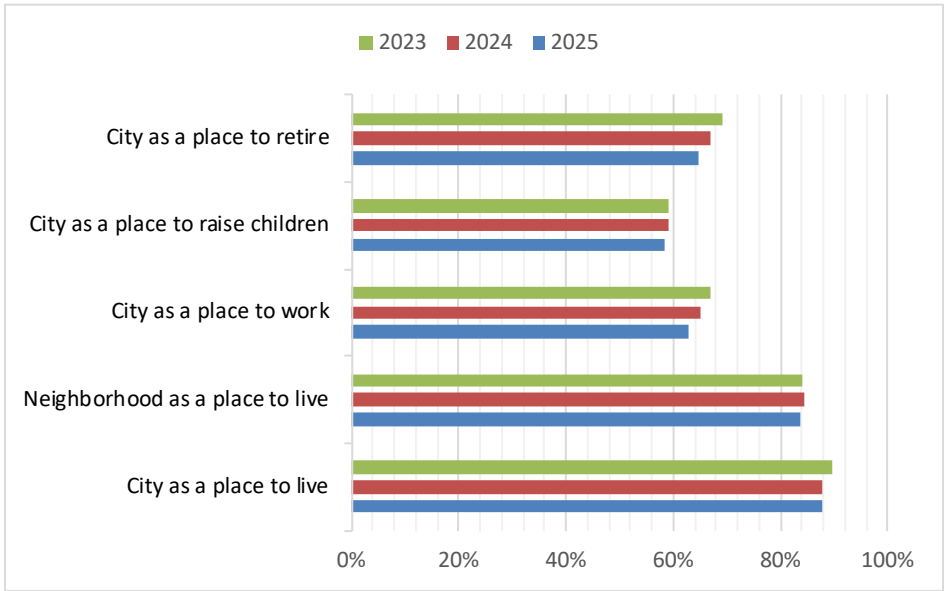
Residents had less favorable opinions of sports leagues and programs, pools and community centers. However, we noted positive perceptions improved 4-percentage points for pools and 7-percentage points for community centers from 2024. The majority of residents were very satisfied or satisfied with the accessibility to City parks and greenways (79%).

Economic and Community Development

OVERVIEW

Overall satisfaction with economic and community development remained positive in 2025. Residents rate their city and neighborhood highly on livability. Business owners continue to indicate Chattanooga is a good place to do business. Housing affordability, on-street parking, sidewalk availability and closeness to public transit continues to concern residents.

Resident ratings of livability
(percent very good or good)



ANALYSIS

Citywide, 88 percent of residents feel positively about their city as a place to live. With regard to ratings related to neighborhood livability, residents remain positive about the physical condition of housing, the proximity of parks and access to shopping and services. Residents are not as positive about their ability to walk to public transit (32%), availability of sidewalks (35%) and on-street parking (33%). Resident's feelings about aspects of neighborhood livability vary by council district as represented below:

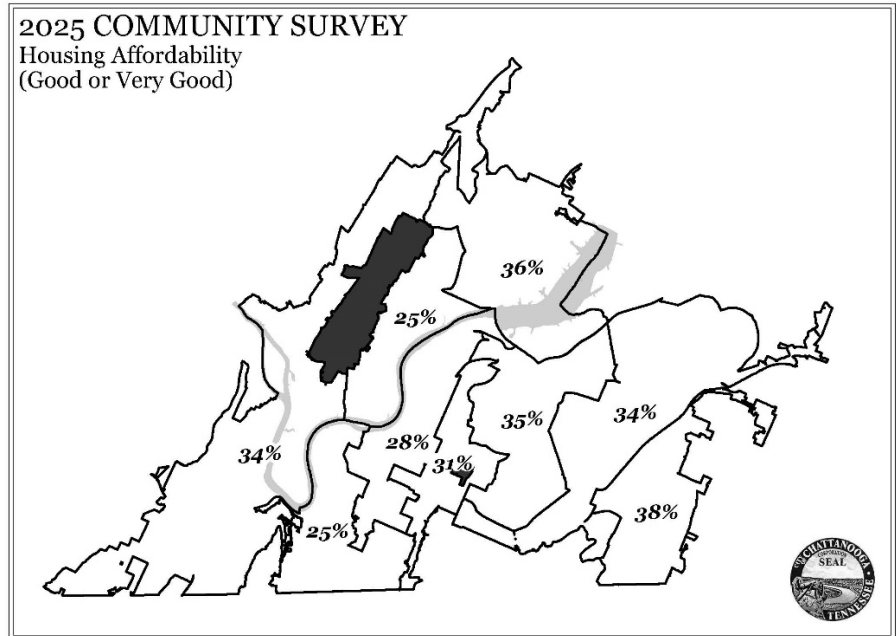
Neighborhood Livability Factors 2025
(percent very good or good)

Council District	Close to parks	Close to transit	Access to shopping	Sidewalk availability	On-street parking	Housing Conditions	Housing Affordability
1	64%	4%	61%	32%	25%	68%	34%
2	80%	50%	84%	44%	45%	68%	25%
3	71%	9%	84%	21%	30%	71%	36%
4	70%	13%	90%	36%	25%	74%	38%
5	63%	30%	54%	16%	25%	54%	35%
6	52%	30%	76%	23%	30%	61%	34%
7	79%	74%	67%	67%	42%	64%	25%
8	70%	63%	40%	48%	41%	42%	28%
9	45%	44%	36%	27%	30%	46%	31%

Economic and Community Development

Sixty-four percent of residents feel positively about the physical condition of housing in their neighborhoods. Ratings of housing condition vary widely by council district, with the highest positive ratings in District 4 (74%) and the lowest positive ratings in District 8 (42%).

Positive perception of housing affordability remained the same as 2024 with 32 percent of residents rating housing affordability in their neighborhood as good or very good. The most positive rating on affordability is in District 4 with 38 percent. The lowest rating on housing affordability is in District 7 with 25 percent reporting positively.



In 2025, 39 percent of residents reported new commercial developments in their neighborhoods. Fifty-one percent feel positively about the attractiveness of the development, a 3-percentage point decrease from 2024 and a 12-percentage point decrease from 2022. Only 33 percent of residents indicate the additions are an improvement to their neighborhood as a place to live. Fifty-three percent of residents reported new residential developments in their neighborhood. Fifty-three percent rate the attractiveness of the development favorably, a 4-percentage point decrease from 2024 and a 7-percentage point decrease from 2022. Thirty-one percent feel the development is an improvement to their neighborhood, a 3-percentage point decrease from 2024 and a 10-percentage point decrease from 2022.

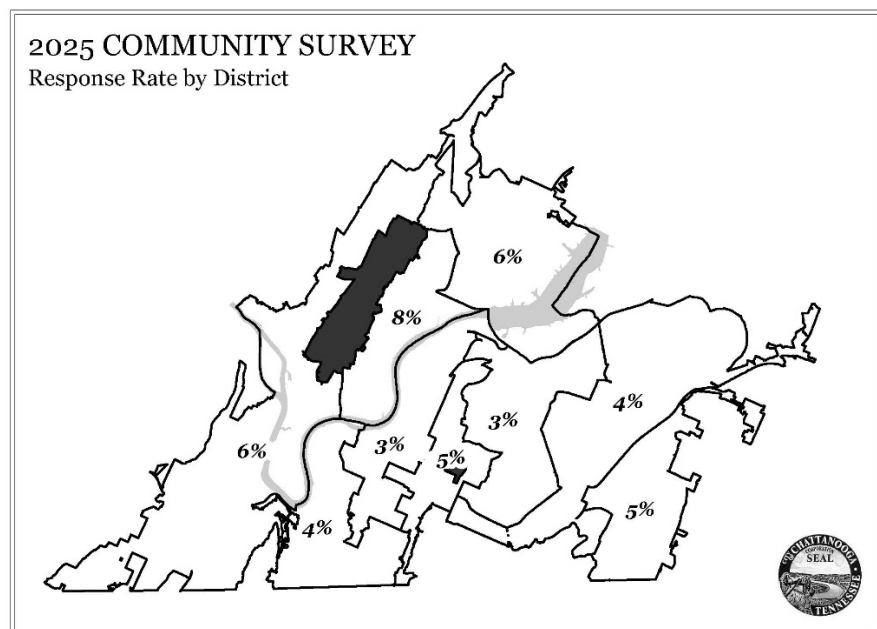
Survey Methodology

OIA conducted its Community Survey for the fourteenth year in 2025. Responses were received from May through July. Questions on the survey request residents' views of satisfaction with services the City of Chattanooga provides. These results inform the public and help city leaders to better manage city services and resources.

The survey was collected using an online survey only. Paper surveys were not mailed unless requested. For 2025, we mailed 83,015 postcards to 100 percent of Chattanooga households providing the opportunity to complete the survey online. Survey responses are anonymous.

Response Rate

In May 2025, we mailed the postcards to all residents in Chattanooga. Online surveys were collected through July 31, 2025. Of the 83,015 postcards mailed, we received 4,056 completed surveys, resulting in a citywide response rate of 5 percent. Response rates by city council district are represented below.



Mailed Survey Impact on Comparability

In the years prior to 2023 we received responses from our mailed survey document and our online survey effort. Because we did not solicit mailed survey responses the past three years, we wanted to ensure their inclusion in previous results did not skew comparisons. Therefore, we did not include the mailed survey results from prior years in our analysis for this annual report.

Survey Reliability

The citywide survey margin of error, at the conventional 95 percent confidence level, is ± 1.50 percent based on the 4,056 completed surveys received online. Within each of the nine city council districts, the margin of error ranges from ± 3.35 to ± 6.41 percent. The confidence level is a measure

of the certainty that the responses would be the same (within the margin of error) if another random sample was taken.

Representativeness of Respondents

We compared demographic information supplied by respondents to 2020 Census data in order to assess how closely our sample matched official census demographics. On a citywide level, our survey respondents are older and more educated than the population as a whole. We found that minorities are under-represented among our respondents. These demographic differences are relatively consistent with that of respondents in the comparison years presented in this report.

Survey Analysis

In conducting this survey, we reviewed data by the city service areas of public safety, public works, parks, recreation, and community development. Trend analysis is focused on the current opinions compared to those in prior years. We reviewed positive (very good and good responses combined), neutral, and negative (bad and very bad responses combined), but largely focused our analysis on positive ratings, except where analysis of negative ratings was clearly warranted.

In the table of survey results, the number of total respondents to each question appears below the percentages. Due to rounding, percentages may not add to 100, and city council district totals may not add to the city total. Figures reported in the text of our report may differ from the table due to rounding and the exclusion of "Don't Know" responses for certain questions.

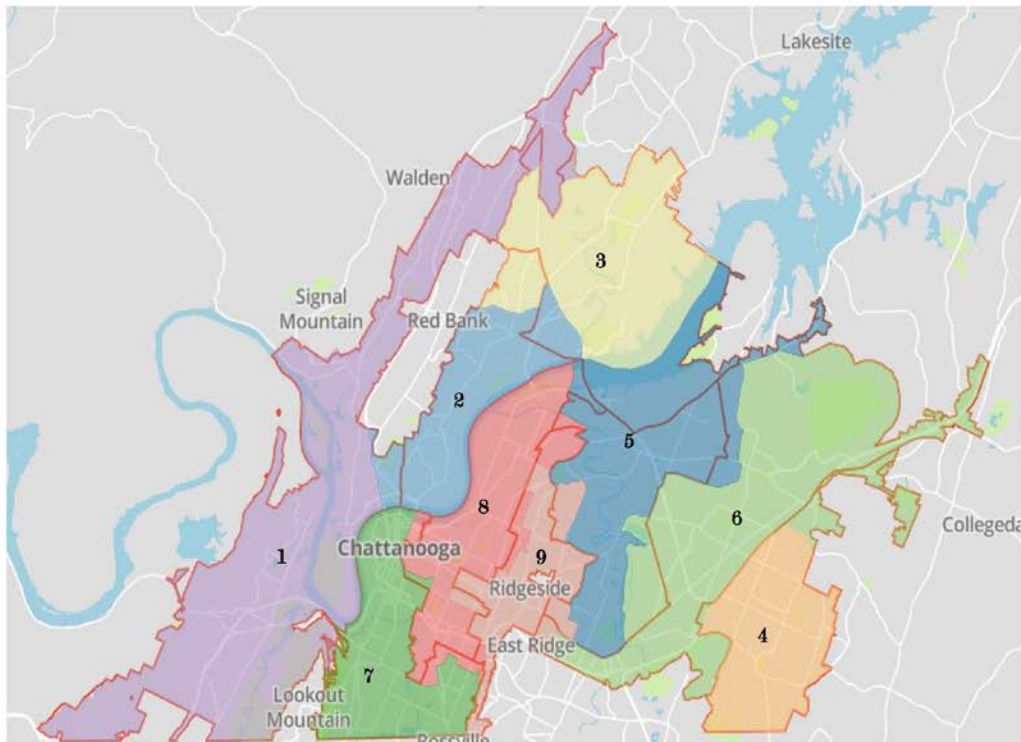
Audit Standards

The Office of Internal Audit conducted the 2025 Community Survey as a special project. It was not a performance audit conducted in accordance with generally accepted government auditing standards.

Supplemental Information

Detailed information follows, including a City Council District map (page 15), a copy of the survey form (pages 16 through 19), and percentages for responses by City Council District (pages 21 through 31).

City of Chattanooga Council Districts



The current Council District boundaries were effective as of May 2022.

Chip Henderson, District 1
Jenny Hill, District 2
Jeff Davis, District 3
Cody Harvey, District 4
Dennis Clark, District 5
Jenni Berz, District 6
Raquetta Dotley, District 7
Marvene Noel, District 8
Ron Elliott, District 9



2025 Chattanooga Community Survey

For each question, click on the **one** box best matching your opinion.

Q1 Overall, how do you rate the quality of life in Chattanooga:		Very Good	Good	Neutral	Bad	Very Bad	Don't Know
	Chattanooga as a place to live?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Your neighborhood as a place to live?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Chattanooga as a place to work?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Chattanooga as a place to raise children?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Chattanooga as a place to retire?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q2 How safe would you feel walking alone during the day:		Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
	In your neighborhood?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	In the park closest to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Downtown?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q3 How safe would you feel walking alone at night:		Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
	In your neighborhood?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	In the park closest to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Downtown?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q4	Did anyone break into, or burglarize, your home during the last 12 months?	Yes <input type="checkbox"/>		No <input type="checkbox"/>			
	Was it reported to the police?	Yes <input type="checkbox"/>		No <input type="checkbox"/>			
Q5	Did anyone break into, or attempt to break into, any vehicles belonging to your household during the last 12 months?	Yes <input type="checkbox"/>		No <input type="checkbox"/>			
	Was it reported to the police?	Yes <input type="checkbox"/>		No <input type="checkbox"/>			
Q6	Did you have an emergency interaction with the Chattanooga Police Department in the past 12 months?	Yes <input type="checkbox"/>		No <input type="checkbox"/>			
Q7 How do you rate Chattanooga Police Department services on the following:		Very Good	Good	Neutral	Bad	Very Bad	Don't Know
	Overall quality of services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Conduct of police officers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Speed of emergency police response?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q8 How do you rate Chattanooga Fire Department services on the following:		Very Good	Good	Neutral	Bad	Very Bad	Don't Know
	Overall quality of services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Speed of emergency response?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Conduct of personnel?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q9 How do you rate your satisfaction with the following City services:		Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
	Garbage Pick-up?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Yard-waste Pick-up?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Curbside Recycling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Water Quality of Lakes and Streams?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Storm Drainage & Sewers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Access to city parks and greenways?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q10 In the past 12 months, how many times did you visit:

	Daily	Weekly	Monthly	A Few Times	Never	Don't Know
A City Park?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A City Greenway or Trail?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11 How do you rate the following attributes of City parks and outdoor amenities near your home:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Cleanliness?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beauty?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fun?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to Find?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q12 In the past 12 months, did anyone in your household participate in a Chattanooga Parks & Outdoors activity or event?

Yes ☐ No ☐

Q13 How satisfied are you with the following City facilities and services:

	Very Satisfied	Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Community Centers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pools?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Fields and Facilities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Leagues and Programs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community and Special Events?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q14 How do you rate traffic flow (congestion) on major streets and thoroughfares, excluding freeways:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
During peak hours, that is 7-9am and 3:30-6pm?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During off-peak traffic hours?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15 How do you rate City streets on:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Smoothness?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speeding vehicles?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety of pedestrians?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety of bicyclists?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q16 Has a new commercial development been completed in or near your neighborhood in the last 12 months?

Yes ☐ No ☐

How do you rate it on the following:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Attractiveness?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improvement to your neighborhood as a place to live?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q17 Has a new residential development been completed in or near your neighborhood in the last 12 months?

Yes ☐ No ☐

How do you rate it on the following:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Attractiveness?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improvement to your neighborhood as a place to live?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q18 How do you rate your neighborhood on:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Housing affordability?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical condition of housing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Closeness of parks or open spaces?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking distance to public transit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to shopping and other services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On-street parking?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of sidewalks?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q19 How do you rate Chattanooga as a place to do business?

Very Good ... ☐ Good..... ☐ Neutral..... ☐ Bad..... ☐ Very Bad..... ☐ Don't Know .. ☐

Do you own a business in Chattanooga? Yes ☐ No ☐

How many employees does your business employ?

Self ☐ 1 ☐ 2-10 ☐ 11-50 ☐ 51-150 ☐ 151+ ☐

Q20 In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Chattanooga:

	Never	Once or Twice	3 to 5 Times	6 to 10 Times	More than 10 Times
Called 3-1-1 about public services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ridden a local bus (CARTA)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visited a Chattanooga Public Library branch?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used/visited McKamey Animal Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Been involved in a community project or attended a public meeting?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q21 Overall, how do you rate the quality of each of the following services:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
3-1-1?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus services (CARTA)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Animal control (McKamey)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public libraries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential water services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q22 Overall, how do you rate the quality of each of the following services:

	Very Good	Good	Neutral	Bad	Very Bad	Don't Know
Value of services for City taxes paid?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall direction the City is taking?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Welcoming citizen involvement?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q23 How do you rate the City's handling of homelessness?

Very Good ... ☐ Good..... ☐ Neutral..... ☐ Bad..... ☐ Very Bad..... ☐ Don't Know .. ☐

Q24 Are you aware Chattanooga has become the 1st National City Park in America (2025)?

Yes ☐ No ☐

Your survey is **anonymous**. The following questions are included only to help us know how well our results represent all residents.

What is your gender?

Male ☐ Female ☐

What is your age?

Under 20 ☐ 20-29 ☐ 30-44 ☐ 45-59 ☐ 60-74 ☐ Over 74 ☐

How many years have you lived in Chattanooga?

Less than 5 ☐ 5-10 years ☐ 11-20 years ☐ More than 20 years ☐

Do you own your home, rent your home, or live with someone (rent-free)?

Own ☐ Rent ☐ Live with someone (rent-free) ☐

In the past 12 months, what was your (individual) pre-tax income.

No income ... ☐ Less than \$20,000 ☐ \$20,000 - \$34,999 ☐ \$35,000 - \$74,999 ☐ \$75,000 - \$149,999 ☐ \$150,000 or more ☐

Which of these is closest to describing your ethnic background?

Caucasian/White ☐ African-American/Black ☐ Asian or Pacific Islander ☐ Native American/Indian ☐ Hispanic/Latino ☐ Other ☐

How much education have you completed?

Elementary ☐ Some high school ☐ High school grad or equivalent ☐ Some college ☐ College grad or more ☐

End of survey - THANK YOU VERY MUCH!

The following pages contain data for the 2025
Community Survey Responses

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
1. Overall, how do you rate the quality of life in:														
a. Chattanooga as a place to live														
Very Good	47%	51%	43%	43%	37%	35%	46%	30%	36%	43%	41%	43%	44%	46%
Good	41%	41%	46%	47%	46%	50%	43%	57%	46%	45%	46%	47%	46%	44%
Neutral	9%	7%	9%	8%	14%	13%	8%	7%	13%	9%	9%	8%	8%	8%
Bad	3%	1%	2%	2%	4%	2%	2%	5%	4%	2%	2%	2%	2%	2%
Very Bad	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	1%	1%	1%	0%
Don't Know	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	574	778	550	497	301	344	374	224	376	4,018	4,379	4,108	3,360	625
b. Your neighborhood as a place to live														
Very Good	53%	57%	52%	50%	27%	42%	47%	23%	31%	46%	45%	46%	47%	45%
Good	35%	33%	37%	40%	45%	41%	35%	38%	38%	37%	39%	39%	40%	39%
Neutral	9%	6%	9%	7%	21%	13%	11%	25%	16%	11%	11%	11%	9%	10%
Bad	3%	3%	1%	2%	6%	3%	6%	10%	10%	4%	4%	3%	3%	5%
Very Bad	0%	0%	1%	1%	1%	2%	2%	4%	4%	1%	1%	1%	1%	0%
Don't Know	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
	570	775	545	498	299	344	373	221	371	3,996	4,355	4,077	3,335	623
c. Chattanooga as a place to work														
Very Good	24%	25%	24%	27%	23%	20%	26%	19%	19%	24%	24%	27%	27%	31%
Good	41%	37%	41%	38%	40%	40%	39%	39%	37%	39%	41%	40%	43%	42%
Neutral	17%	20%	19%	18%	23%	23%	17%	24%	27%	20%	20%	18%	18%	15%
Bad	4%	5%	4%	4%	5%	5%	6%	8%	8%	5%	4%	4%	4%	5%
Very Bad	2%	1%	1%	2%	3%	1%	1%	4%	2%	2%	1%	1%	1%	1%
Don't Know	12%	12%	10%	12%	5%	10%	13%	6%	7%	10%	9%	10%	7%	6%
	564	775	543	496	299	342	372	224	371	3,986	4,341	4,062	3,315	620
d. Chattanooga as a place to raise children														
Very Good	25%	27%	27%	26%	22%	18%	23%	16%	17%	23%	23%	23%	24%	30%
Good	37%	33%	42%	38%	38%	35%	29%	31%	27%	35%	36%	36%	37%	35%
Neutral	17%	16%	15%	19%	24%	23%	19%	22%	24%	19%	19%	19%	19%	17%
Bad	5%	5%	5%	4%	7%	7%	6%	11%	8%	6%	5%	6%	6%	6%
Very Bad	1%	1%	1%	0%	2%	2%	1%	3%	5%	1%	2%	1%	2%	1%
Don't Know	15%	17%	10%	13%	8%	15%	23%	17%	18%	15%	15%	14%	13%	13%
	565	775	543	496	300	343	373	224	369	3,988	4,339	4,072	3,321	624
e. Chattanooga as a place to retire														
Very Good	37%	34%	33%	32%	26%	24%	32%	22%	25%	31%	31%	31%	32%	36%
Good	35%	31%	34%	36%	36%	38%	31%	36%	31%	34%	35%	38%	37%	35%
Neutral	12%	14%	16%	14%	19%	21%	16%	16%	18%	16%	15%	17%	17%	16%
Bad	5%	3%	5%	5%	4%	5%	4%	7%	5%	5%	5%	4%	4%	4%
Very Bad	3%	1%	2%	2%	3%	2%	1%	4%	3%	2%	2%	2%	2%	1%
Don't Know	7%	16%	10%	11%	12%	10%	16%	16%	18%	13%	11%	9%	9%	9%
	569	776	544	497	298	344	373	225	371	3,997	4,347	4,069	3,322	617
2. How safe would you feel walking alone during the day:														
a. In your neighborhood?														
Very Safe	62%	68%	64%	61%	40%	46%	50%	33%	37%	55%	55%	55%	57%	55%
Safe	30%	25%	28%	31%	36%	38%	33%	39%	36%	31%	31%	32%	31%	30%
Neutral	4%	5%	5%	5%	13%	12%	9%	16%	13%	8%	8%	7%	6%	6%
Unsafe	3%	2%	3%	2%	9%	4%	7%	10%	10%	5%	5%	4%	4%	7%
Very Unsafe	1%	0%	0%	0%	1%	1%	1%	3%	4%	1%	1%	2%	1%	2%
Don't Know	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%
	577	777	548	504	300	344	375	227	380	4,032	4,388	4,117	3,370	628
b. In the park closest to you?														
Very Safe	40%	50%	35%	41%	23%	25%	41%	24%	23%	36%	34%	36%	38%	37%
Safe	38%	35%	42%	39%	42%	39%	34%	38%	36%	38%	40%	38%	39%	39%
Neutral	13%	9%	13%	11%	17%	20%	13%	19%	16%	14%	14%	14%	12%	13%
Unsafe	5%	3%	4%	5%	10%	8%	8%	12%	11%	6%	7%	6%	6%	6%
Very Unsafe	0%	1%	1%	1%	3%	1%	2%	4%	5%	2%	2%	2%	1%	2%
Don't Know	4%	2%	5%	2%	5%	7%	2%	2%	8%	4%	3%	4%	3%	3%
	571	773	546	499	301	344	376	224	370	4,004	4,354	4,090	3,348	627
c. Downtown?														
Very Safe	15%	23%	13%	12%	17%	12%	28%	22%	21%	18%	16%	18%	18%	22%
Safe	40%	43%	38%	38%	43%	41%	46%	42%	47%	42%	39%	41%	40%	40%
Neutral	23%	19%	26%	25%	23%	24%	18%	21%	18%	22%	24%	22%	22%	22%
Unsafe	14%	8%	15%	15%	11%	16%	6%	8%	7%	11%	13%	13%	12%	12%
Very Unsafe	5%	4%	5%	7%	6%	5%	2%	4%	5%	5%	5%	5%	6%	4%
Don't Know	2%	1%	2%	2%	1%	2%	0%	2%	1%	2%	2%	1%	2%	1%
	568	771	546	498	297	341	373	224	368	3,986	4,345	4,084	3,342	623

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
3. How safe would you feel walking alone at night:														
a. In your neighborhood?														
Very Safe	38%	38%	40%	37%	16%	22%	17%	14%	12%	29%	29%	28%	31%	28%
Safe	38%	36%	32%	36%	25%	35%	38%	27%	29%	34%	34%	34%	35%	34%
Neutral	12%	14%	14%	13%	18%	18%	15%	15%	16%	15%	16%	16%	14%	15%
Unsafe	8%	10%	9%	10%	26%	19%	18%	24%	26%	15%	14%	15%	13%	13%
Very Unsafe	3%	2%	3%	4%	12%	5%	10%	19%	16%	7%	7%	7%	6%	9%
Don't Know	1%	0%	1%	0%	2%	1%	1%	1%	1%	1%	0%	1%	1%	1%
	575	778	548	504	302	344	375	226	377	4,029	4,388	4,101	3,367	628
b. In the park closest to you?														
Very Safe	7%	14%	6%	9%	6%	3%	11%	6%	6%	8%	8%	9%	9%	6%
Safe	29%	30%	22%	26%	14%	18%	26%	16%	16%	24%	23%	24%	24%	22%
Neutral	28%	28%	30%	26%	21%	27%	22%	21%	23%	26%	27%	26%	26%	29%
Unsafe	24%	18%	25%	23%	36%	32%	21%	31%	26%	25%	26%	25%	26%	24%
Very Unsafe	7%	6%	8%	9%	17%	11%	16%	21%	19%	11%	11%	11%	11%	12%
Don't Know	5%	4%	8%	7%	6%	9%	3%	4%	8%	6%	5%	5%	4%	6%
	567	775	545	500	300	344	375	226	371	4,003	4,367	4,087	3,344	623
c. Downtown?														
Very Safe	2%	4%	1%	2%	5%	1%	7%	9%	4%	3%	3%	3%	3%	4%
Safe	14%	22%	14%	13%	21%	17%	30%	24%	29%	20%	16%	17%	17%	18%
Neutral	28%	30%	25%	28%	28%	25%	25%	26%	25%	27%	25%	26%	26%	29%
Unsafe	32%	27%	30%	26%	23%	31%	27%	24%	23%	28%	30%	29%	30%	28%
Very Unsafe	21%	15%	26%	26%	20%	23%	11%	15%	16%	19%	23%	23%	22%	17%
Don't Know	4%	2%	3%	4%	3%	3%	1%	3%	3%	3%	3%	3%	2%	3%
	570	774	545	499	300	344	374	225	368	3,999	4,371	4,086	3,344	623
4a. Did anyone break into, or burglarize, your home during the last 12 months?														
Yes	2%	3%	1%	2%	3%	1%	5%	8%	3%	3%	3%	3%	3%	3%
No	98%	97%	99%	98%	97%	99%	95%	92%	97%	97%	97%	97%	97%	97%
	577	776	548	502	301	345	375	227	380	4,031	4,405	4,106	3,352	622
4b. If yes, was it reported to the police?														
Yes	73%	88%	33%	75%	86%	40%	72%	61%	69%	72%	65%	66%	78%	76%
No	27%	12%	67%	25%	14%	60%	28%	39%	31%	28%	35%	34%	22%	24%
	11	26	3	8	7	5	18	18	13	109	135	116	97	21
5. Did anyone break into, or attempt to break into, any vehicles belonging to your household during the last 12 months?														
Yes	10%	16%	8%	11%	13%	15%	21%	22%	20%	14%	17%	17%	19%	21%
No	90%	84%	92%	89%	87%	85%	79%	78%	80%	86%	83%	83%	81%	79%
	577	777	549	504	300	342	375	227	379	4,030	4,406	4,104	3,363	627
a. If yes, was it reported to the police?														
Yes	43%	46%	38%	41%	32%	42%	49%	45%	41%	43%	42%	37%	39%	34%
No	57%	54%	62%	59%	68%	58%	51%	55%	59%	57%	58%	63%	61%	66%
	58	123	45	56	38	50	80	49	74	573	730	699	647	134
6. Did you have an emergency interaction with the Chattanooga Police Department in the past 12 months?														
Yes	12%	13%	10%	9%	15%	18%	17%	27%	20%	14%	13%	12%	12%	
No	88%	87%	90%	91%	85%	82%	83%	73%	80%	86%	87%	88%	88%	
	572	773	546	501	298	342	372	224	378	4,006	4,401	4,111	3,359	0
7. How do you rate police services on the following:														
a. Overall quality of services?														
Very Good	22%	20%	25%	21%	21%	19%	19%	15%	17%	21%	20%	21%	21%	29%
Good	38%	34%	39%	39%	32%	40%	35%	39%	38%	37%	38%	37%	36%	33%
Neutral	16%	18%	16%	14%	27%	16%	19%	21%	20%	18%	19%	18%	17%	15%
Bad	3%	3%	1%	2%	5%	4%	4%	7%	9%	4%	4%	3%	4%	4%
Very Bad	1%	1%	1%	2%	2%	3%	2%	4%	3%	2%	2%	2%	2%	2%
Don't Know	20%	25%	18%	21%	13%	18%	21%	14%	13%	19%	17%	19%	20%	17%
	576	773	544	498	299	343	371	224	372	4,000	4,376	4,104	3,355	627
b. Conduct of police officers?														
Very Good	24%	24%	27%	22%	20%	20%	21%	21%	20%	23%	23%	24%	24%	30%
Good	32%	29%	34%	35%	34%	36%	34%	31%	32%	32%	33%	32%	31%	29%
Neutral	17%	19%	15%	15%	23%	18%	16%	22%	21%	18%	19%	18%	18%	17%
Bad	5%	3%	3%	3%	6%	6%	4%	5%	7%	4%	3%	4%	4%	4%
Very Bad	1%	1%	1%	2%	2%	3%	4%	5%	6%	2%	2%	2%	3%	3%
Don't Know	22%	25%	21%	24%	14%	18%	22%	16%	15%	21%	19%	21%	21%	16%
	573	770	544	494	299	343	371	224	369	3,987	4,356	4,095	3,353	627

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
c. Speed of emergency police response?														
Very Good	16%	16%	18%	16%	16%	17%	15%	16%	14%	16%	16%	17%	16%	20%
Good	26%	21%	25%	24%	27%	29%	23%	28%	30%	25%	27%	25%	25%	24%
Neutral	20%	18%	18%	17%	24%	16%	20%	20%	21%	19%	20%	18%	19%	21%
Bad	3%	3%	2%	4%	5%	6%	5%	5%	7%	4%	3%	3%	4%	3%
Very Bad	1%	2%	1%	2%	3%	4%	2%	5%	4%	2%	2%	2%	2%	2%
Don't Know	34%	41%	36%	38%	24%	27%	35%	26%	25%	34%	32%	34%	34%	29%
	572	771	543	495	298	342	371	225	370	3,987	4,353	4,094	3,337	626
8. How do you rate Chattanooga Fire Department services on the following:														
a. Overall quality of services?														
Very Good	35%	36%	36%	31%	30%	35%	32%	30%	34%	34%	34%	32%	33%	0%
Good	29%	18%	28%	28%	30%	30%	26%	27%	29%	26%	26%	26%	25%	0%
Neutral	7%	7%	7%	6%	14%	6%	7%	11%	9%	8%	8%	9%	10%	0%
Bad	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Very Bad	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	28%	38%	28%	28%	30%	28%	34%	32%	28%	32%	32%	33%	32%	0%
	576	773	548	499	302	342	372	225	374	4,011	4,376	4,104	3,358	0
b. Speed of emergency response?														
Very Good	34%	33%	30%	29%	29%	34%	30%	29%	33%	32%	32%	31%	31%	0%
Good	23%	16%	24%	24%	27%	28%	22%	24%	26%	23%	23%	22%	21%	0%
Neutral	9%	8%	8%	7%	16%	7%	7%	11%	10%	9%	9%	9%	10%	0%
Bad	1%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%
Very Bad	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Don't Know	34%	43%	37%	39%	29%	31%	39%	35%	31%	36%	37%	38%	37%	0%
	573	773	545	499	301	342	371	226	372	4,002	4,361	4,100	3,351	0
c. Conduct of personnel?														
Very Good	35%	35%	36%	31%	32%	36%	35%	31%	35%	34%	33%	32%	32%	0%
Good	21%	16%	21%	23%	24%	24%	20%	21%	26%	21%	22%	22%	21%	0%
Neutral	10%	8%	9%	7%	16%	9%	9%	11%	9%	9%	9%	9%	11%	0%
Bad	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Very Bad	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Don't Know	33%	41%	34%	38%	27%	31%	36%	37%	29%	35%	36%	37%	36%	0%
	573	769	546	496	301	340	368	224	370	3,987	4,350	4,090	3,351	0
9. How do you rate satisfaction with the following:														
a. Garbage Pick-up?														
Very Satisfied	65%	59%	63%	59%	61%	60%	48%	51%	55%	59%	58%	58%	57%	62%
Somewhat Satisfied	23%	24%	26%	26%	28%	23%	26%	25%	29%	25%	26%	26%	26%	23%
Neutral	4%	6%	4%	3%	3%	6%	7%	8%	6%	5%	5%	5%	5%	4%
Somewhat Dissatisfied	3%	5%	4%	6%	4%	3%	5%	8%	6%	5%	5%	5%	5%	4%
Very Dissatisfied	1%	1%	1%	1%	3%	2%	3%	2%	2%	2%	2%	2%	2%	2%
Don't Know	5%	5%	3%	4%	2%	5%	10%	4%	1%	4%	5%	5%	5%	4%
	577	780	549	502	302	346	374	226	378	4,034	4,384	4,114	3,364	626
b. Yard-waste Pick-up?														
Very Satisfied	33%	26%	35%	28%	32%	31%	25%	21%	25%	29%	25%	30%	33%	36%
Somewhat Satisfied	25%	27%	27%	26%	32%	27%	20%	23%	29%	26%	26%	27%	26%	24%
Neutral	10%	11%	11%	12%	12%	12%	13%	14%	14%	12%	14%	12%	12%	12%
Somewhat Dissatisfied	9%	11%	9%	13%	8%	11%	9%	15%	15%	11%	12%	10%	10%	8%
Very Dissatisfied	4%	4%	3%	4%	5%	6%	4%	10%	7%	5%	6%	5%	4%	5%
Don't Know	20%	21%	15%	16%	10%	13%	30%	17%	10%	18%	17%	17%	16%	15%
	568	766	540	498	299	338	368	225	373	3,975	4,326	4,069	3,352	625
c. Curbside Recycling?														
Very Satisfied	51%	44%	49%	46%	45%	45%	35%	33%	39%	44%	42%	44%	40%	47%
Somewhat Satisfied	19%	25%	21%	21%	23%	21%	20%	23%	24%	22%	21%	22%	23%	20%
Neutral	9%	9%	9%	9%	13%	13%	11%	11%	12%	10%	12%	10%	10%	12%
Somewhat Dissatisfied	5%	6%	6%	6%	5%	4%	10%	7%	8%	6%	7%	6%	8%	6%
Very Dissatisfied	2%	3%	2%	2%	3%	3%	3%	6%	5%	3%	3%	4%	5%	3%
Don't Know	15%	14%	13%	15%	12%	14%	21%	19%	12%	15%	15%	15%	13%	12%
	566	772	544	495	297	341	368	219	374	3,976	4,338	4,066	3,353	622
d. Water Quality of Lakes and Streams?														
Very Satisfied	18%	14%	19%	21%	17%	14%	12%	17%	14%	16%	17%	17%	18%	20%
Somewhat Satisfied	32%	31%	29%	29%	33%	30%	27%	23%	30%	30%	30%	30%	30%	31%
Neutral	18%	21%	20%	21%	20%	21%	20%	21%	20%	20%	20%	19%	19%	19%
Somewhat Dissatisfied	12%	17%	16%	10%	11%	11%	15%	16%	16%	14%	13%	15%	13%	13%
Very Dissatisfied	7%	8%	4%	4%	9%	6%	10%	9%	10%	7%	6%	7%	6%	6%
Don't Know	13%	10%	12%	15%	11%	18%	15%	14%	11%	13%	13%	12%	12%	11%
	575	773	548	503	301	345	372	223	376	4,016	4,375	4,091	3,344	624

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
e. Storm Drainage & Sewer?														
Very Satisfied	17%	12%	14%	20%	14%	15%	10%	13%	13%	14%	16%	18%	17%	0%
Somewhat Satisfied	28%	25%	26%	27%	28%	26%	24%	25%	26%	26%	28%	28%	28%	0%
Neutral	20%	22%	19%	20%	20%	20%	20%	20%	21%	20%	22%	22%	21%	0%
Somewhat Dissatisfied	16%	21%	23%	17%	21%	21%	20%	19%	22%	20%	16%	16%	17%	0%
Very Dissatisfied	11%	14%	12%	9%	11%	12%	15%	15%	15%	12%	10%	9%	9%	0%
Don't Know	8%	7%	6%	7%	6%	7%	11%	9%	4%	7%	8%	8%	8%	0%
	576	777	547	502	301	344	373	224	378	4,022	4,386	4,094	3,345	0
f. Access to city parks and greenways?														
Very Satisfied	46%	56%	52%	43%	53%	42%	52%	45%	37%	48%	46%	46%	47%	0%
Somewhat Satisfied	29%	28%	31%	33%	22%	25%	26%	25%	31%	29%	30%	31%	33%	0%
Neutral	13%	9%	11%	15%	15%	20%	10%	17%	14%	13%	13%	13%	11%	0%
Somewhat Dissatisfied	5%	4%	2%	5%	6%	6%	7%	7%	7%	5%	5%	5%	4%	0%
Very Dissatisfied	3%	2%	1%	2%	1%	3%	2%	4%	6%	2%	2%	2%	2%	0%
Don't Know	4%	1%	3%	3%	3%	5%	2%	3%	4%	3%	4%	3%	3%	0%
	574	779	547	503	300	342	374	225	379	4,023	4,383	4,085	3,349	0
10. In the past 12 months, how many times did you visit:														
a. A City Park														
Daily	3%	11%	2%	2%	2%	3%	10%	7%	5%	5%	5%	5%	5%	5%
Weekly	19%	36%	15%	19%	18%	15%	34%	26%	22%	23%	23%	24%	23%	22%
Monthly	24%	24%	25%	21%	22%	17%	22%	24%	23%	23%	23%	21%	21%	21%
A Few Times	39%	24%	40%	43%	41%	40%	28%	33%	35%	35%	35%	36%	36%	35%
Never	14%	5%	17%	13%	17%	23%	6%	9%	13%	13%	13%	14%	13%	16%
Don't Know	2%	0%	1%	1%	1%	2%	0%	1%	1%	1%	1%	1%	1%	0%
	575	777	546	500	301	343	374	223	378	4,017	4,380	4,099	3,352	624
b. A City Greenway or Trail														
Daily	2%	5%	3%	1%	2%	1%	13%	8%	3%	4%	5%	5%	5%	0%
Weekly	16%	29%	16%	9%	16%	14%	32%	27%	19%	20%	19%	20%	20%	0%
Monthly	19%	25%	22%	18%	16%	16%	18%	15%	20%	20%	19%	18%	18%	0%
A Few Times	36%	27%	35%	39%	38%	36%	23%	26%	34%	33%	32%	33%	33%	0%
Never	24%	13%	22%	32%	26%	32%	13%	21%	21%	22%	23%	22%	22%	0%
Don't Know	3%	1%	3%	2%	2%	1%	2%	3%	3%	2%	3%	2%	2%	0%
	570	765	539	491	296	340	368	220	372	3,961	4,326	4,085	3,349	0
11. How do you rate the following attributes of City parks and outdoor amenities near you home?														
a. Cleanliness														
Very Good	26%	38%	34%	29%	24%	20%	28%	20%	20%	28%	28%	27%	28%	0%
Good	50%	46%	44%	49%	49%	46%	47%	52%	47%	47%	48%	48%	48%	0%
Neutral	12%	9%	11%	10%	15%	16%	15%	16%	16%	13%	12%	12%	11%	0%
Bad	4%	3%	2%	3%	5%	5%	6%	5%	8%	4%	4%	3%	4%	0%
Very Bad	1%	1%	0%	1%	0%	2%	2%	3%	2%	1%	1%	1%	1%	0%
Don't Know	8%	3%	9%	8%	6%	11%	1%	4%	8%	6%	7%	8%	7%	0%
	572	776	549	502	299	340	374	225	373	4,010	4,370	4,091	3,340	0
b. Beauty														
Very Good	35%	45%	44%	33%	37%	31%	36%	32%	27%	37%	37%	34%	35%	0%
Good	42%	44%	39%	46%	42%	41%	44%	43%	42%	43%	42%	44%	44%	0%
Neutral	14%	8%	10%	11%	13%	17%	13%	16%	15%	12%	13%	12%	12%	0%
Bad	3%	1%	1%	3%	4%	2%	4%	4%	8%	3%	3%	2%	3%	0%
Very Bad	0%	0%	0%	1%	0%	1%	2%	2%	2%	1%	0%	1%	1%	0%
Don't Know	6%	2%	6%	6%	4%	8%	1%	4%	6%	5%	5%	7%	6%	0%
	571	776	545	498	295	340	372	224	374	3,995	4,350	4,086	3,357	0
c. Fun														
Very Good	21%	30%	20%	17%	17%	19%	25%	19%	15%	21%	21%	21%	23%	0%
Good	42%	47%	47%	45%	43%	35%	46%	38%	41%	44%	44%	43%	43%	0%
Neutral	26%	18%	23%	26%	28%	30%	22%	27%	29%	25%	24%	23%	22%	0%
Bad	2%	1%	1%	1%	4%	3%	4%	6%	5%	2%	2%	2%	2%	0%
Very Bad	1%	0%	0%	0%	1%	1%	1%	4%	1%	1%	1%	1%	1%	0%
Don't Know	9%	3%	10%	10%	7%	13%	2%	5%	9%	7%	8%	10%	8%	0%
	565	774	547	499	297	338	374	222	372	3,987	4,341	4,069	3,345	0
d. Easy to Find														
Very Good	33%	45%	37%	35%	31%	26%	39%	28%	26%	35%	33%	32%	34%	0%
Good	45%	43%	45%	45%	47%	41%	47%	49%	43%	45%	47%	45%	44%	0%
Neutral	14%	9%	11%	14%	13%	20%	11%	17%	20%	14%	12%	13%	13%	0%
Bad	2%	1%	1%	2%	4%	4%	2%	3%	4%	2%	3%	2%	2%	0%
Very Bad	1%	0%	0%	1%	0%	1%	1%	1%	1%	1%	0%	1%	1%	0%
Don't Know	6%	2%	5%	4%	5%	8%	1%	2%	6%	4%	5%	7%	6%	0%
	572	777	548	501	299	340	372	224	374	4,005	4,359	4,083	3,347	0

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
e. Facilities														
Very Good	14%	23%	19%	18%	14%	13%	16%	15%	11%	17%	17%	17%	19%	0%
Good	41%	43%	42%	43%	42%	34%	43%	38%	33%	41%	42%	42%	41%	0%
Neutral	26%	22%	22%	22%	24%	30%	22%	27%	33%	25%	24%	23%	22%	0%
Bad	5%	4%	4%	5%	8%	6%	8%	5%	7%	5%	5%	5%	5%	0%
Very Bad	2%	0%	1%	2%	2%	1%	2%	6%	2%	2%	1%	1%	2%	0%
Don't Know	12%	7%	12%	11%	9%	16%	9%	9%	12%	11%	11%	12%	10%	0%
	571	775	547	501	297	340	374	224	374	3,995	4,356	4,083	3,345	0
f. Playgrounds														
Very Good	14%	24%	15%	17%	16%	13%	18%	13%	12%	17%	15%	15%	17%	0%
Good	33%	33%	32%	35%	34%	26%	34%	28%	26%	32%	34%	33%	34%	0%
Neutral	21%	16%	16%	21%	23%	25%	19%	23%	26%	20%	19%	20%	20%	0%
Bad	3%	2%	3%	2%	5%	3%	5%	3%	4%	3%	3%	3%	3%	0%
Very Bad	1%	0%	0%	1%	1%	1%	2%	4%	2%	1%	1%	1%	1%	0%
Don't Know	28%	24%	33%	24%	21%	32%	22%	29%	30%	27%	27%	28%	24%	0%
	571	772	544	500	298	338	373	224	372	3,985	4,346	4,077	3,336	0
12. In the past 12 months, did anyone in your household participate in a Chattanooga Parks & Outdoors activity or event?														
Yes	29%	39%	24%	27%	31%	25%	43%	39%	36%	32%	30%	27%	22%	0%
No	71%	61%	76%	73%	69%	75%	57%	61%	64%	68%	70%	73%	78%	0%
	571	772	543	496	296	343	373	223	374	3,991	4,376	4,084	3,332	0
13 How satisfied are you with the following City facilities and services:														
a. Community Centers														
Very Satisfied	7%	7%	6%	6%	11%	5%	10%	10%	10%	8%	7%	5%	4%	0%
Satisfied	20%	19%	20%	15%	25%	24%	26%	27%	26%	21%	18%	17%	16%	0%
Neutral	21%	18%	19%	23%	25%	22%	16%	21%	21%	20%	22%	22%	22%	0%
Somewhat Dissatisfied	4%	4%	3%	2%	6%	3%	4%	2%	4%	3%	4%	3%	4%	0%
Very Dissatisfied	1%	1%	1%	1%	2%	1%	1%	2%	2%	1%	2%	1%	2%	0%
Don't Know	47%	51%	50%	53%	32%	46%	44%	37%	38%	46%	48%	51%	52%	0%
	566	763	540	489	295	334	367	220	364	3,938	4,324	4,083	3,347	0
b. Pools														
Very Satisfied	2%	4%	2%	4%	4%	2%	4%	5%	5%	3%	3%	3%	3%	0%
Satisfied	7%	7%	9%	6%	13%	9%	13%	6%	14%	9%	8%	8%	8%	0%
Neutral	22%	17%	19%	20%	25%	26%	17%	23%	22%	20%	22%	21%	22%	0%
Somewhat Dissatisfied	4%	3%	3%	3%	6%	1%	4%	3%	4%	3%	4%	4%	5%	0%
Very Dissatisfied	2%	2%	1%	2%	3%	2%	2%	5%	4%	2%	3%	2%	2%	0%
Don't Know	63%	67%	67%	65%	48%	60%	60%	58%	51%	62%	60%	62%	60%	0%
	561	754	536	489	289	333	363	216	360	3,901	4,282	4,039	3,339	0
c. Sports Fields and Facilities														
Very Satisfied	7%	7%	8%	8%	12%	6%	5%	11%	8%	8%	8%	6%	6%	0%
Satisfied	24%	21%	23%	24%	24%	25%	22%	25%	26%	23%	23%	22%	21%	0%
Neutral	21%	15%	18%	18%	22%	20%	16%	17%	19%	18%	20%	20%	20%	0%
Somewhat Dissatisfied	3%	4%	4%	2%	4%	3%	3%	3%	4%	3%	3%	3%	4%	0%
Very Dissatisfied	1%	1%	0%	1%	1%	2%	2%	2%	1%	1%	1%	1%	1%	0%
Don't Know	44%	52%	48%	46%	37%	45%	51%	42%	42%	46%	45%	48%	48%	0%
	565	763	541	488	294	333	364	220	364	3,932	4,308	4,068	3,344	0
d. Sports Leagues and Programs														
Very Satisfied	6%	6%	6%	8%	8%	5%	6%	10%	7%	7%	7%	5%	5%	0%
Satisfied	19%	13%	17%	18%	19%	17%	16%	15%	18%	17%	17%	17%	16%	0%
Neutral	20%	15%	18%	19%	26%	23%	15%	20%	21%	19%	20%	20%	20%	0%
Somewhat Dissatisfied	3%	3%	2%	2%	4%	2%	2%	3%	2%	2%	3%	3%	3%	0%
Very Dissatisfied	2%	1%	1%	1%	2%	1%	3%	2%	3%	2%	1%	1%	1%	0%
Don't Know	50%	62%	56%	52%	42%	52%	58%	50%	49%	54%	52%	55%	54%	0%
	566	760	539	491	293	332	365	221	363	3,930	4,306	4,069	3,336	0
e. Community and Special Events														
Very Satisfied	14%	18%	11%	11%	11%	10%	19%	14%	15%	14%	13%	11%	10%	0%
Satisfied	34%	33%	31%	28%	32%	27%	33%	36%	35%	32%	30%	29%	29%	0%
Neutral	18%	15%	21%	18%	23%	24%	17%	21%	20%	19%	20%	21%	21%	0%
Somewhat Dissatisfied	5%	2%	3%	3%	5%	3%	4%	5%	3%	4%	4%	3%	3%	0%
Very Dissatisfied	1%	1%	1%	1%	2%	2%	2%	4%	3%	2%	1%	1%	2%	0%
Don't Know	28%	31%	34%	38%	26%	34%	25%	21%	24%	30%	31%	34%	35%	0%
	566	763	538	490	293	334	367	221	365	3,937	4,316	4,074	3,333	0

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
14. How do you rate traffic flow (congestions) on major streets and thoroughfares, excluding freeways:														
a. During peak hours, that is 7-9am and 3:30-6pm?														
Very Good	1%	3%	1%	1%	1%	1%	2%	1%	1%	1%	2%	4%	3%	3%
Good	17%	23%	15%	9%	12%	9%	19%	15%	12%	15%	18%	23%	25%	25%
Neutral	16%	21%	17%	13%	15%	12%	22%	21%	18%	17%	19%	21%	21%	24%
Bad	29%	31%	36%	32%	36%	32%	29%	34%	35%	32%	32%	33%	32%	30%
Very Bad	36%	22%	31%	44%	35%	45%	27%	28%	33%	33%	29%	19%	18%	16%
Don't Know	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%
	577	776	549	499	298	343	375	222	377	4,016	4,378	4,088	3,342	624
b. During off-peak traffic hours?														
Very Good	17%	27%	17%	9%	14%	11%	19%	16%	15%	17%	19%	21%	24%	24%
Good	36%	42%	39%	37%	42%	36%	43%	42%	38%	39%	41%	44%	46%	45%
Neutral	22%	18%	22%	20%	20%	23%	23%	21%	23%	21%	21%	20%	17%	19%
Bad	17%	11%	18%	24%	17%	21%	10%	15%	16%	16%	14%	11%	10%	8%
Very Bad	8%	3%	5%	9%	6%	8%	5%	5%	7%	6%	6%	4%	3%	4%
Don't Know	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	1%	1%	1%
	566	761	536	496	296	342	372	216	374	3,959	4,316	4,065	3,329	624
15. How do you rate City streets on :														
a. Smoothness?														
Very Good	1%	2%	0%	1%	4%	1%	3%	4%	1%	2%	2%	2%	2%	2%
Good	21%	18%	12%	15%	16%	17%	17%	11%	19%	17%	18%	20%	21%	16%
Neutral	19%	20%	19%	16%	20%	21%	17%	19%	17%	19%	20%	21%	18%	16%
Bad	32%	33%	35%	34%	30%	33%	37%	34%	36%	34%	33%	32%	34%	35%
Very Bad	27%	26%	34%	33%	30%	27%	26%	32%	27%	29%	26%	25%	25%	30%
Don't Know	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
	576	778	549	503	299	344	374	224	379	4,026	4,375	4,095	3,352	627
b. Cleanliness?														
Very Good	4%	6%	5%	3%	7%	4%	6%	6%	2%	5%	5%	4%	4%	4%
Good	34%	38%	30%	36%	27%	29%	32%	24%	26%	32%	34%	33%	35%	31%
Neutral	32%	28%	35%	29%	31%	30%	30%	33%	31%	31%	30%	30%	29%	26%
Bad	21%	19%	20%	22%	25%	26%	22%	21%	25%	22%	22%	23%	21%	23%
Very Bad	9%	9%	10%	10%	10%	10%	9%	17%	16%	11%	9%	10%	10%	15%
Don't Know	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%
	571	775	547	499	293	343	371	218	376	3,993	4,352	4,074	3,354	625
c. Speeding vehicles?														
Very Good	2%	2%	2%	2%	3%	1%	3%	3%	2%	2%	2%	3%	2%	2%
Good	17%	16%	12%	16%	11%	10%	14%	13%	13%	14%	14%	17%	18%	19%
Neutral	27%	23%	24%	23%	25%	23%	30%	26%	20%	24%	25%	25%	24%	27%
Bad	28%	30%	32%	32%	29%	31%	27%	27%	31%	30%	30%	29%	31%	27%
Very Bad	24%	29%	28%	27%	30%	33%	25%	30%	33%	28%	28%	26%	24%	24%
Don't Know	1%	1%	1%	2%	1%	2%	1%	0%	0%	1%	1%	1%	1%	0%
	575	775	546	500	296	344	373	225	376	4,010	4,368	4,086	3,350	626
d. Safety of pedestrians?														
Very Good	3%	3%	2%	3%	4%	1%	5%	5%	1%	3%	3%	3%	3%	4%
Good	25%	22%	18%	20%	19%	14%	18%	19%	20%	20%	20%	24%	26%	29%
Neutral	32%	27%	30%	27%	28%	28%	27%	29%	21%	28%	27%	29%	28%	28%
Bad	23%	26%	26%	28%	25%	27%	28%	25%	30%	26%	26%	24%	24%	22%
Very Bad	14%	21%	20%	18%	21%	25%	21%	23%	26%	20%	20%	17%	15%	15%
Don't Know	2%	1%	4%	3%	3%	5%	1%	0%	1%	2%	2%	3%	2%	2%
	577	777	547	502	296	344	372	224	378	4,017	4,376	4,094	3,355	627
e. Safety of bicyclists?														
Very Good	4%	5%	4%	2%	3%	2%	4%	4%	2%	4%	3%	3%	3%	3%
Good	19%	17%	13%	13%	14%	9%	12%	18%	14%	15%	15%	17%	19%	20%
Neutral	30%	25%	27%	29%	29%	26%	28%	22%	25%	27%	27%	28%	28%	30%
Bad	23%	24%	23%	26%	21%	29%	26%	22%	26%	24%	24%	24%	24%	22%
Very Bad	15%	20%	21%	20%	25%	26%	22%	26%	26%	21%	21%	19%	17%	17%
Don't Know	8%	8%	13%	10%	8%	9%	8%	7%	7%	9%	9%	9%	8%	7%
	574	776	547	501	295	340	373	224	375	4,005	4,366	4,084	3,353	624

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
16. Has a new commercial development been completed in or near your neighborhood in the last 12 months?														
Yes	25%	33%	49%	55%	26%	48%	51%	35%	25%	39%	39%	35%	34%	35%
No	75%	67%	51%	45%	74%	52%	49%	65%	75%	61%	61%	65%	66%	65%
	572	776	548	499	299	340	375	226	371	4,006	4,369	4,042	3,320	624
If yes, how do you rate it on the following:														
a. Attractiveness?														
Very Good	6%	12%	14%	16%	14%	14%	16%	21%	14%	14%	14%	16%	20%	27%
Good	23%	34%	44%	39%	36%	40%	41%	37%	34%	37%	39%	38%	42%	44%
Neutral	37%	31%	28%	30%	34%	30%	29%	24%	29%	30%	28%	30%	25%	21%
Bad	18%	11%	7%	9%	9%	10%	6%	12%	9%	10%	11%	10%	7%	5%
Very Bad	15%	10%	6%	6%	5%	6%	7%	6%	14%	8%	7%	5%	4%	2%
Don't Know	1%	1%	1%	1%	1%	0%	1%	0%	0%	1%	1%	1%	2%	1%
	142	259	268	276	77	162	191	78	93	1,546	1,687	1,395	1,104	218
b. Improvement to your neighborhood as a place to live?														
Very Good	6%	9%	6%	9%	12%	9%	16%	15%	17%	10%	10%	11%	17%	21%
Good	9%	25%	20%	20%	18%	26%	31%	23%	37%	23%	25%	28%	30%	29%
Neutral	31%	33%	39%	37%	43%	35%	31%	40%	20%	35%	33%	36%	32%	35%
Bad	26%	15%	18%	17%	16%	14%	13%	12%	11%	16%	16%	13%	11%	8%
Very Bad	27%	15%	15%	14%	8%	14%	8%	6%	15%	14%	14%	9%	7%	5%
Don't Know	1%	2%	1%	3%	4%	2%	2%	4%	0%	2%	2%	2%	3%	3%
	143	257	267	276	77	162	191	78	93	1,544	1,686	1,385	1,095	214
17. Has a new residential development been completed in or near your neighborhood in the last 12 months?														
Yes	49%	50%	57%	69%	36%	55%	64%	54%	41%	53%	53%	50%	48%	47%
No	51%	50%	43%	31%	64%	45%	36%	46%	59%	47%	47%	50%	52%	53%
	572	774	539	502	298	341	374	224	375	3,999	4,353	4,084	3,344	621
If yes, how would you rate it on:														
a. Attractiveness?														
Very Good	16%	13%	15%	14%	23%	10%	15%	18%	16%	15%	17%	20%	22%	27%
Good	33%	35%	41%	40%	42%	40%	41%	42%	39%	39%	40%	40%	39%	40%
Neutral	29%	29%	29%	29%	22%	33%	26%	27%	25%	28%	26%	24%	23%	21%
Bad	14%	16%	9%	9%	7%	11%	8%	5%	9%	11%	10%	10%	11%	7%
Very Bad	8%	6%	5%	7%	6%	6%	8%	8%	11%	7%	5%	5%	5%	4%
Don't Know	1%	1%	1%	1%	2%	1%	1%	0%	0%	1%	1%	1%	1%	1%
	277	382	307	347	106	189	239	122	150	2,119	2,296	2,009	1,595	286
b. Improvement to your neighborhood as a place to live?														
Very Good	8%	8%	7%	7%	13%	6%	13%	12%	14%	9%	11%	14%	17%	17%
Good	15%	23%	16%	19%	30%	17%	31%	28%	33%	22%	23%	27%	24%	26%
Neutral	34%	34%	29%	32%	28%	32%	35%	38%	29%	32%	32%	29%	32%	33%
Bad	27%	19%	26%	22%	10%	23%	10%	11%	10%	19%	19%	18%	17%	14%
Very Bad	15%	13%	19%	17%	13%	18%	8%	9%	13%	14%	13%	10%	8%	8%
Don't Know	1%	3%	3%	3%	5%	3%	3%	2%	1%	3%	3%	2%	2%	3%
	277	383	306	346	106	189	239	122	150	2,118	2,297	1,996	1,593	284
18. How would you rate your neighborhood on:														
a. Housing affordability?														
Very Good	6%	3%	5%	7%	5%	5%	3%	4%	5%	5%	4%	6%	6%	9%
Good	28%	22%	30%	31%	29%	29%	22%	24%	26%	27%	27%	32%	33%	44%
Neutral	27%	27%	29%	28%	28%	23%	30%	29%	26%	27%	27%	25%	24%	24%
Bad	25%	31%	23%	22%	24%	27%	28%	22%	29%	26%	25%	23%	22%	13%
Very Bad	11%	15%	9%	10%	10%	14%	16%	17%	11%	13%	13%	10%	12%	9%
Don't Know	2%	2%	3%	2%	3%	2%	2%	4%	3%	2%	3%	3%	2%	2%
	573	783	551	500	297	346	374	225	375	4,024	4,378	4,087	3,357	623
b. Physical condition of housing?														
Very Good	24%	21%	21%	23%	10%	15%	14%	10%	9%	18%	19%	18%	19%	23%
Good	44%	47%	51%	50%	43%	46%	50%	31%	37%	46%	46%	48%	48%	50%
Neutral	22%	23%	20%	19%	30%	25%	20%	28%	27%	23%	23%	23%	21%	19%
Bad	8%	6%	6%	5%	12%	11%	10%	24%	20%	10%	9%	8%	7%	5%
Very Bad	2%	2%	1%	1%	3%	3%	5%	6%	8%	3%	3%	3%	3%	2%
Don't Know	0%	1%	1%	0%	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%
	571	769	544	500	297	340	366	223	373	3,983	4,361	4,076	3,363	621

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
c. Closeness of parks or open spaces?														
Very Good	22%	41%	23%	17%	19%	15%	34%	29%	11%	25%	24%	23%	24%	26%
Good	42%	40%	48%	53%	44%	36%	45%	41%	33%	43%	43%	44%	44%	42%
Neutral	21%	13%	18%	19%	22%	23%	14%	19%	25%	19%	19%	19%	18%	20%
Bad	9%	4%	6%	6%	9%	13%	4%	7%	16%	8%	8%	9%	8%	6%
Very Bad	4%	1%	1%	3%	3%	5%	2%	3%	11%	3%	3%	3%	3%	4%
Don't Know	2%	2%	3%	2%	2%	7%	1%	1%	3%	3%	3%	3%	3%	1%
	569	777	545	500	296	343	374	222	376	4,002	4,369	4,082	3,365	623
d. Walking distance to public transit?														
Very Good	1%	22%	1%	2%	5%	8%	39%	28%	14%	13%	12%	11%	13%	14%
Good	3%	27%	7%	11%	25%	22%	36%	36%	30%	20%	19%	21%	19%	22%
Neutral	14%	15%	13%	16%	16%	19%	12%	12%	18%	15%	16%	15%	16%	19%
Bad	22%	12%	22%	26%	19%	19%	4%	9%	15%	17%	18%	18%	18%	17%
Very Bad	42%	8%	33%	24%	18%	13%	2%	6%	14%	19%	19%	18%	18%	12%
Don't Know	18%	16%	23%	21%	17%	19%	8%	10%	10%	17%	17%	17%	17%	16%
	573	775	551	499	296	345	373	224	377	4,013	4,378	4,089	3,355	626
e. Access to shopping and other services?														
Very Good	17%	36%	30%	47%	14%	32%	24%	12%	8%	27%	27%	27%	29%	28%
Good	45%	48%	54%	44%	39%	44%	43%	29%	27%	43%	43%	45%	45%	43%
Neutral	21%	11%	11%	6%	16%	15%	20%	18%	20%	15%	16%	14%	14%	15%
Bad	11%	4%	4%	2%	18%	5%	7%	24%	28%	9%	9%	8%	7%	10%
Very Bad	7%	1%	1%	1%	11%	3%	5%	16%	17%	5%	5%	5%	5%	4%
Don't Know	0%	1%	1%	0%	1%	1%	1%	1%	0%	0%	0%	1%	1%	0%
	573	776	551	503	298	346	371	225	377	4,020	4,378	4,095	3,369	624
f. On-street parking?														
Very Good	5%	14%	6%	6%	4%	8%	11%	11%	5%	8%	8%	9%	10%	9%
Good	20%	31%	23%	19%	20%	22%	31%	30%	24%	25%	25%	27%	28%	26%
Neutral	31%	24%	32%	30%	30%	28%	22%	20%	24%	27%	30%	27%	28%	32%
Bad	19%	17%	16%	21%	23%	18%	17%	20%	22%	19%	18%	19%	17%	17%
Very Bad	14%	11%	12%	16%	13%	14%	17%	14%	22%	14%	12%	11%	11%	11%
Don't Know	10%	4%	11%	8%	9%	10%	2%	6%	3%	7%	7%	8%	7%	5%
	570	777	551	499	298	344	374	224	376	4,013	4,361	4,087	3,352	623
g. Street lighting?														
Very Good	11%	19%	11%	10%	10%	14%	16%	13%	11%	13%	13%	14%	16%	17%
Good	41%	42%	41%	36%	45%	37%	42%	46%	40%	41%	43%	44%	43%	43%
Neutral	25%	22%	26%	23%	21%	28%	24%	16%	26%	24%	22%	22%	21%	21%
Bad	14%	11%	14%	19%	17%	12%	12%	15%	14%	14%	14%	13%	13%	12%
Very Bad	7%	5%	7%	11%	6%	8%	5%	8%	9%	7%	7%	6%	6%	6%
Don't Know	1%	1%	1%	2%	1%	2%	0%	1%	0%	1%	1%	1%	1%	1%
	573	779	551	501	296	345	373	225	376	4,019	4,376	4,088	3,358	623
h. Availability of sidewalks?														
Very Good	15%	16%	7%	14%	5%	8%	27%	18%	7%	13%	13%	14%	15%	17%
Good	18%	28%	14%	22%	12%	15%	40%	29%	20%	22%	22%	22%	22%	23%
Neutral	17%	18%	20%	15%	20%	21%	14%	18%	17%	18%	17%	16%	16%	14%
Bad	20%	16%	19%	17%	24%	22%	12%	14%	20%	18%	18%	19%	19%	18%
Very Bad	28%	21%	36%	31%	38%	30%	7%	20%	35%	27%	28%	27%	26%	25%
Don't Know	3%	2%	4%	1%	2%	3%	1%	0%	1%	2%	2%	2%	2%	1%
	572	780	551	502	298	346	372	225	377	4,023	4,368	4,083	3,355	621
19. How do you rate Chattanooga as a place to do business?														
Very Good	20%	17%	18%	21%	16%	15%	15%	17%	15%	17%	19%	20%	20%	23%
Good	40%	40%	43%	38%	46%	42%	40%	38%	37%	41%	42%	45%	44%	44%
Neutral	18%	16%	18%	17%	21%	21%	19%	22%	24%	19%	17%	16%	16%	16%
Bad	5%	3%	2%	4%	3%	4%	3%	3%	5%	3%	3%	3%	2%	3%
Very Bad	1%	1%	1%	1%	3%	1%	1%	3%	2%	1%	1%	1%	1%	1%
Don't Know	17%	22%	18%	19%	10%	18%	23%	17%	18%	18%	17%	16%	17%	14%
	575	782	550	503	303	346	374	225	376	4,034	4,395	4,105	3,364	623
a. Do you own a business in Chattanooga?														
Yes	10%	18%	8%	13%	7%	12%	18%	16%	19%	13%	13%	14%	13%	13%
No	90%	82%	92%	87%	93%	88%	82%	84%	81%	87%	87%	86%	87%	87%
	575	777	550	503	301	346	374	226	377	4,029	4,372	4,105	3,358	623
b. If yes, how many employees does your business employ?														
Self	49%	42%	52%	55%	50%	54%	47%	49%	55%	49%	50%	46%	46%	45%
1	9%	7%	2%	3%	14%	7%	12%	5%	6%	7%	6%	9%	7%	6%
2-10	27%	30%	36%	33%	32%	27%	25%	35%	28%	30%	30%	30%	32%	40%
11-50	11%	15%	10%	6%	5%	7%	7%	5%	10%	10%	10%	10%	10%	6%
51-150	2%	4%	0%	2%	0%	5%	6%	5%	0%	3%	2%	3%	2%	3%
151+	2%	3%	0%	2%	0%	0%	3%	0%	1%	2%	2%	2%	3%	0%
	55	135	42	64	22	41	68	37	71	535	572	557	430	80

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
20. In the past 12 months, about how many times, if ever, have you or other household members participated in the following activities in Chattanooga:														
a. Called 3-1-1 about public services														
Never	35%	28%	26%	36%	23%	31%	40%	31%	21%	30%	31%	28%	27%	26%
Once or Twice	40%	41%	43%	36%	40%	41%	36%	36%	41%	40%	41%	40%	36%	33%
3 to 5 Times	18%	23%	23%	23%	29%	19%	17%	23%	24%	22%	20%	22%	24%	26%
6 to 10 Times	5%	6%	6%	4%	7%	8%	5%	7%	8%	6%	5%	7%	9%	11%
More than 10 Times	1%	3%	2%	1%	1%	1%	3%	3%	5%	2%	2%	2%	4%	4%
	574	775	548	500	297	340	373	223	376	4,066	4,377	4,102	3,360	623
b. Ridden a local bus (CARTA)														
Never	94%	85%	95%	95%	90%	90%	70%	79%	81%	88%	88%	89%	89%	90%
Once or Twice	4%	9%	4%	4%	7%	6%	15%	11%	10%	7%	8%	6%	7%	5%
3 to 5 Times	1%	2%	1%	1%	1%	1%	7%	2%	3%	2%	2%	2%	2%	3%
6 to 10 Times	1%	1%	0%	0%	0%	1%	3%	3%	2%	1%	1%	1%	1%	0%
More than 10 Times	0%	3%	0%	0%	1%	1%	5%	5%	4%	2%	2%	2%	1%	2%
	572	768	546	500	296	343	371	222	373	3,991	4,346	4,087	3,354	623
c. Visited a Chattanooga Public Library branch														
Never	47%	41%	43%	58%	49%	53%	39%	39%	39%	45%	48%	49%	54%	62%
Once or Twice	28%	30%	30%	24%	27%	27%	28%	33%	31%	28%	26%	27%	26%	23%
3 to 5 Times	11%	15%	12%	10%	13%	9%	16%	14%	13%	12%	12%	11%	9%	7%
6 to 10 Times	7%	6%	8%	4%	3%	5%	8%	7%	7%	6%	6%	5%	5%	3%
More than 10 Times	7%	9%	7%	4%	8%	5%	10%	7%	10%	8%	8%	8%	6%	5%
	574	776	547	500	297	343	373	221	375	4,066	4,374	4,094	3,359	623
d. Used/visited McKamey Animal Center														
Never	70%	66%	67%	74%	67%	68%	78%	66%	65%	69%	70%	69%	71%	71%
Once or Twice	26%	28%	28%	22%	27%	24%	17%	22%	28%	25%	24%	26%	25%	23%
3 to 5 Times	3%	5%	5%	3%	4%	6%	4%	9%	5%	4%	5%	4%	3%	4%
6 to 10 Times	1%	1%	1%	0%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%
More than 10 Times	0%	0%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%
	573	774	549	497	297	339	370	223	374	3,996	4,375	4,095	3,355	624
f. Been involved in a community project or attended a public meeting														
Never	60%	54%	64%	69%	57%	63%	47%	53%	55%	59%	62%	63%	63%	70%
Once or Twice	30%	30%	28%	26%	30%	27%	34%	28%	29%	29%	27%	27%	26%	22%
3 to 5 Times	7%	9%	6%	4%	7%	6%	12%	8%	9%	8%	7%	7%	7%	5%
6 to 10 Times	2%	4%	2%	1%	3%	1%	4%	7%	3%	3%	2%	2%	2%	1%
More than 10 Times	1%	2%	1%	0%	3%	2%	2%	4%	5%	2%	2%	2%	2%	2%
	572	772	548	499	297	342	372	221	375	3,998	4,369	4,091	3,354	623
21. Overall, how do you rate the quality of each of the following services:														
a. 3-1-1														
Very Good	19%	20%	21%	17%	23%	18%	15%	15%	20%	19%	17%	20%	24%	24%
Good	34%	39%	39%	34%	41%	40%	36%	39%	41%	38%	37%	38%	36%	39%
Neutral	18%	16%	17%	17%	16%	17%	16%	14%	18%	17%	18%	16%	15%	14%
Bad	6%	4%	6%	6%	5%	6%	3%	4%	5%	5%	6%	6%	4%	4%
Very Bad	1%	2%	1%	2%	2%	1%	1%	4%	2%	2%	2%	2%	2%	1%
Don't Know	24%	19%	16%	24%	14%	17%	30%	24%	13%	20%	19%	19%	18%	18%
	570	764	548	497	296	341	368	221	373	3,978	4,351	4,083	3,343	621
b. Bus services (CARTA)														
Very Good	2%	4%	2%	2%	7%	4%	9%	4%	7%	4%	4%	3%	4%	5%
Good	8%	14%	9%	9%	14%	10%	21%	21%	17%	13%	13%	12%	11%	12%
Neutral	22%	15%	17%	18%	25%	21%	16%	16%	18%	18%	20%	18%	20%	21%
Bad	3%	3%	3%	2%	4%	3%	4%	3%	4%	3%	3%	3%	3%	4%
Very Bad	3%	2%	2%	1%	2%	1%	2%	3%	3%	2%	2%	2%	1%	2%
Don't Know	61%	62%	67%	68%	49%	60%	48%	53%	52%	59%	58%	61%	60%	57%
	559	746	539	487	286	332	359	215	360	3,883	4,305	4,058	3,339	625
c. Animal control (McKamey)														
Very Good	7%	10%	8%	8%	15%	10%	8%	7%	8%	9%	9%	9%	8%	8%
Good	23%	24%	25%	19%	24%	20%	17%	23%	27%	23%	22%	21%	20%	19%
Neutral	21%	16%	18%	18%	21%	22%	17%	17%	22%	19%	20%	20%	21%	21%
Bad	4%	3%	3%	3%	6%	6%	4%	8%	6%	4%	5%	4%	4%	5%
Very Bad	3%	2%	3%	2%	4%	2%	2%	5%	3%	3%	2%	2%	2%	3%
Don't Know	42%	46%	43%	50%	30%	39%	52%	40%	34%	43%	42%	44%	45%	43%
	568	760	548	498	293	337	367	220	373	3,964	4,341	4,084	3,351	624

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
d. Public libraries														
Very Good	21%	29%	24%	15%	29%	21%	32%	25%	31%	25%	24%	21%	20%	18%
Good	33%	31%	34%	29%	31%	32%	32%	39%	32%	32%	32%	31%	30%	28%
Neutral	16%	15%	14%	16%	15%	16%	7%	10%	13%	14%	14%	15%	16%	15%
Bad	2%	1%	1%	1%	1%	1%	3%	1%	2%	2%	2%	2%	2%	2%
Very Bad	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	1%	1%	1%	1%
Don't Know	27%	23%	26%	38%	23%	30%	26%	24%	21%	27%	27%	31%	32%	36%
	572	770	548	499	296	338	369	221	374	3,987	4,352	4,087	3,342	624
e. Residential Water Services														
Very Good	13%	15%	20%	14%	13%	15%	13%	12%	16%	15%	17%	0%	0%	0%
Good	43%	39%	40%	44%	40%	42%	39%	36%	36%	40%	40%	0%	0%	0%
Neutral	25%	23%	22%	21%	24%	22%	22%	33%	26%	24%	24%	0%	0%	0%
Bad	6%	8%	7%	7%	7%	9%	9%	7%	9%	8%	6%	0%	0%	0%
Very Bad	3%	3%	3%	3%	8%	2%	2%	5%	7%	4%	4%	0%	0%	0%
Don't Know	10%	11%	9%	11%	8%	9%	14%	7%	7%	10%	10%	0%	0%	0%
	574	763	548	497	295	342	367	223	374	3,983	4,355	0	0	0
22. Overall, how do you rate the following aspects of City government performance:														
a. Value of services for City taxes paid														
Very Good	4%	7%	5%	4%	7%	6%	8%	5%	8%	6%	7%	8%	7%	6%
Good	31%	37%	30%	25%	30%	30%	30%	27%	26%	30%	31%	32%	34%	34%
Neutral	33%	29%	31%	30%	33%	31%	34%	34%	31%	31%	31%	31%	30%	30%
Bad	20%	15%	20%	24%	17%	16%	15%	16%	19%	18%	17%	16%	16%	17%
Very Bad	8%	8%	10%	12%	9%	11%	6%	9%	10%	9%	9%	8%	8%	8%
Don't Know	3%	3%	3%	5%	5%	5%	7%	9%	6%	5%	4%	5%	5%	6%
	571	770	546	497	294	338	367	223	371	3,977	4,363	4,082	3,351	623
b. Overall direction the City is taking														
Very Good	9%	15%	8%	9%	11%	9%	16%	12%	12%	11%	9%	10%	9%	9%
Good	36%	42%	32%	31%	30%	33%	45%	36%	34%	36%	35%	38%	36%	37%
Neutral	29%	24%	31%	29%	31%	30%	22%	29%	29%	28%	29%	28%	30%	33%
Bad	17%	10%	17%	19%	15%	14%	10%	10%	14%	14%	15%	14%	13%	11%
Very Bad	7%	6%	9%	8%	7%	9%	4%	8%	8%	7%	8%	6%	6%	5%
Don't Know	2%	3%	3%	3%	5%	5%	3%	5%	2%	3%	4%	4%	5%	6%
	569	762	543	496	294	337	365	223	374	3,963	4,350	4,082	3,352	624
c. Welcoming citizen involvement														
Very Good	10%	17%	9%	9%	11%	9%	15%	11%	12%	12%	10%	10%	10%	7%
Good	34%	37%	29%	30%	28%	26%	40%	34%	31%	32%	31%	33%	33%	32%
Neutral	34%	26%	35%	33%	33%	39%	26%	28%	31%	32%	32%	32%	33%	33%
Bad	9%	6%	9%	9%	8%	9%	7%	9%	8%	8%	9%	8%	8%	9%
Very Bad	3%	4%	3%	5%	6%	6%	2%	6%	7%	4%	4%	4%	4%	4%
Don't Know	10%	10%	15%	15%	14%	11%	9%	12%	11%	12%	13%	14%	13%	15%
	565	757	539	490	291	333	363	219	368	3,925	4,331	4,070	3,336	623
23. How would you rate the City's handling of homelessness?														
Very Good	2%	1%	1%	2%	2%	1%	2%	3%	2%	2%	1%	1%	1%	1%
Good	8%	8%	9%	9%	9%	7%	6%	9%	9%	8%	9%	13%	9%	8%
Neutral	30%	32%	30%	25%	27%	22%	28%	22%	24%	28%	28%	27%	27%	26%
Bad	29%	27%	26%	30%	28%	28%	27%	28%	26%	28%	28%	26%	28%	24%
Very Bad	21%	21%	18%	20%	24%	33%	28%	31%	30%	24%	23%	22%	24%	24%
Don't Know	10%	11%	16%	15%	11%	10%	9%	6%	9%	11%	11%	10%	11%	17%
	570	779	548	503	302	344	372	224	378	4,020	4,393	4,115	3,361	627
24. Are you aware Chattanooga has become the 1st National Park City in America? (2025)														
Yes	86%	89%	81%	78%	71%	80%	83%	80%	84%	83%	0%	0%	0%	0%
No	14%	11%	19%	22%	29%	20%	17%	20%	16%	17%	0%	0%	0%	0%
	576	780	548	502	300	343	372	222	378	4,021	0	0	0	0
25. What is your sex?														
Male	52%	50%	54%	53%	46%	48%	50%	41%	48%	50%	51%	50%	50%	49%
Female	48%	50%	46%	47%	54%	52%	50%	59%	52%	50%	49%	50%	50%	51%
	571	764	536	496	297	340	371	221	369	3,965	4,350	4,061	3,312	622
26. What is your age?														
Under 20	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
20-29	5%	7%	3%	5%	5%	7%	11%	11%	7%	6%	6%	7%	8%	7%
30-44	16%	25%	16%	18%	25%	20%	29%	27%	30%	22%	21%	21%	23%	23%
45-59	23%	24%	22%	20%	20%	23%	25%	21%	23%	24%	24%	25%	24%	25%
60-74	39%	34%	40%	38%	34%	33%	29%	31%	31%	35%	35%	35%	34%	35%
Over 74	17%	11%	18%	18%	15%	17%	7%	10%	9%	14%	13%	12%	12%	10%
	575	778	541	498	300	344	371	222	374	4,003	4,370	4,082	3,331	623

2025 Community Survey Data

Number of total respondents by question are below percentages

	2025 District Totals									Annual Totals				
	1	2	3	4	5	6	7	8	9	2025 City Totals	2024 City Totals	2023 City Totals	2022 City Totals	2021 City Totals
27. How many years have you lived in Chattanooga?														
Less than 5	16%	19%	8%	16%	15%	14%	30%	20%	15%	17%	17%	17%	18%	17%
5-10 years	12%	16%	10%	14%	13%	13%	15%	12%	18%	14%	14%	13%	15%	14%
11-20 years	14%	18%	15%	15%	10%	13%	17%	10%	16%	15%	14%	15%	13%	11%
More than 20 years	58%	47%	67%	55%	62%	59%	39%	58%	51%	55%	54%	55%	55%	57%
	576	781	544	502	301	343	376	224	377	4,024	4,392	4,093	3,357	624
28. Do you own your home, rent your home, or live with someone														
Own	84%	82%	85%	83%	80%	77%	67%	67%	75%	79%	80%	81%	79%	80%
Rent	15%	17%	14%	16%	18%	22%	32%	30%	24%	19%	19%	18%	20%	18%
Live with Someone (rent-free)	1%	1%	1%	1%	1%	1%	1%	4%	1%	1%	1%	1%	1%	2%
	575	778	545	504	301	342	375	225	376	4,021	4,382	4,079	3,349	625
29. In the past 12 months, what was your (individual) pre-tax income?														
No income	1%	2%	2%	2%	3%	2%	2%	4%	2%	2%	2%	2%	2%	2%
Less than \$20,000	4%	4%	5%	2%	9%	6%	5%	13%	10%	5%	5%	6%	6%	9%
\$20,000 - \$34,999	9%	6%	7%	7%	14%	14%	11%	15%	14%	10%	11%	10%	12%	14%
\$35,000 - \$74,999	33%	25%	31%	30%	44%	37%	29%	30%	30%	31%	33%	34%	35%	34%
\$75,000 - \$149,999	31%	31%	36%	37%	25%	33%	30%	25%	29%	32%	32%	31%	30%	27%
\$150,000 or more	20%	32%	19%	22%	6%	9%	23%	14%	15%	20%	17%	17%	15%	15%
	540	742	507	475	281	329	357	219	357	3,807	4,198	3,885	3,200	597
30. Which of these is closest to describing your ethnic background?														
Caucasian/White	94%	93%	92%	85%	61%	80%	80%	63%	71%	84%	82%	84%	84%	83%
African-American/ Black	1%	1%	2%	6%	32%	11%	11%	26%	20%	9%	10%	9%	9%	11%
Asian or Pacific Islander	1%	2%	1%	3%	0%	3%	1%	2%	1%	2%	2%	2%	2%	1%
Native American/Indian	0%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%
Hispanic/Latino	1%	2%	2%	2%	3%	2%	4%	4%	4%	2%	3%	2%	2%	1%
Other	2%	1%	3%	3%	4%	4%	4%	5%	4%	3%	3%	2%	3%	2%
	568	767	532	488	295	333	363	223	367	3,936	4,315	4,028	3,298	616
31. How much education have you completed?														
Elementary	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
Some high school	0%	0%	0%	0%	2%	1%	1%	2%	1%	1%	1%	1%	1%	1%
High school grad or equivalent	9%	5%	9%	8%	11%	9%	7%	12%	9%	8%	8%	7%	6%	8%
Some college	24%	13%	22%	22%	31%	24%	16%	23%	24%	21%	22%	21%	21%	19%
College grad or more	67%	82%	69%	70%	56%	66%	75%	61%	66%	70%	69%	71%	72%	72%
	566	769	539	494	298	337	366	222	370	3,961	4,367	4,064	3,331	621
Response Rates	6%	8%	6%	5%	3%	4%	4%	3%	5%	5%	5%	5%	6%	6%
Margin of Error	±3.96	±3.35	±4.05	±4.24	±5.54	±5.16	±4.95	±6.41	±4.90	±1.50	±1.44	±1.49	±1.64	±3.78

NOTES:

1. Percents may not add to 100 due to rounding.
2. Council district totals may not add to City total.