

CITY OF CHATTANOOGA
Classification Specification Title: IT UX Designer

Department: Technology Services

Pay Grade: GS.11

Supervision Received From: Manager Applications Dev. FLSA Status: Exempt

Supervisory Responsibility For: None

Established Date: 1/22/16

Review Dates: 4/2/25;

10/20/23; 1/11/2023

CLASSIFICATION SUMMARY:

Incumbents in this classification are responsible for performing user experience and user interface design work. The UX Designer will be working with software and website development teams in an agile (Scrum) environment to design user interfaces with a rich user experience.

The UX Designer assumes responsibility for creating a unique and elegant interaction between users and IT applications across all platforms. A successful UX Designer will demonstrate experience in translating business and user requirements into design elements and user experiences that follow industry best practices and usability standards. Work is performed with limited supervision.

SERIES LEVEL: This is a stand-alone position.

ESSENTIAL FUNCTIONS:

(The following duties ARE NOT intended to serve as a comprehensive list of all duties performed by all employees in this classification, only a representative summary of the primary duties and responsibilities. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional, position-specific duties.)

Collaborates with key stakeholders to conceptualize new product interfaces and improve existing solutions.

Collects and analyzes quantitative and qualitative data related to user experiences and user interfaces and uses a data-driven approach to suggest improvements.

Creates user experience specifications, mockups, and prototypes; designs usability testing protocols and manages testing sessions at appropriate milestones during product development; and participates in the daily scrum and sprint planning.

Maintains site UI architecture, file-naming, and file-preparation conventions and procedures that provide consistency with respect to UI/UX development; and suggests and implements procedures to improve the UI/UX production workflow.

Must meet regular attendance requirements.

Must be able to maintain good interpersonal relationships with staff, co-workers, managers and citizens.

Must accomplish the essential functions of the job, with or without reasonable accommodations, in a timely manner.

Performs other duties as assigned.

DEPARTMENT SPECIFIC DUTIES (if any):

MINIMUM QUALIFICATIONS: High School Diploma or GED and a minimum of five (5) years' experience in user experience (UX) design for software applications or any equivalent combination of education, experience or training that provides the required knowledge, skills and abilities to successfully perform the essential functions of the position. Must be able to demonstrate a portfolio of work.

LICENSING AND CERTIFICATIONS: None

SUPPLEMENTAL INFORMATION:

KNOWLEDGE AND SKILLS: Knowledge of HTML 4/5, CSS 2/3, and JavaScript; user experience best practices; enveloping user interfaces for mobile devices; current and evolving web standards as they relate to user experience and user interface design; WC3 and ADA Section 508 usability standards and customer support principles; content management systems (CMSs); Adobe Creative Cloud programs, including XD, Photoshop, Illustrator, and After Effects; Google Analytics.

Skill in providing customer service; mobile device/responsive design; rapid prototyping; participatory/crowd-sourced design; graphic design and communication; translating user requirements into solutions; and interpersonal skills as applied to interaction with coworkers, supervisor, and the general public, sufficient to exchange or convey information and to receive work direction.

PHYSICAL DEMANDS: Positions in this class typically require reaching, fingering, grasping, talking, hearing, seeing and repetitive motions.

WORK ENVIRONMENT: Sedentary Work: Exerting up to 10 pounds of force occasionally and/or a negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body. Sedentary work involves sitting most of the time. Jobs

are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.

SPECIAL REQUIREMENTS:

Safety Sensitive: N

Department of Transportation - CDL: N

Child Sensitive: N

The City of Chattanooga, Tennessee is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the City will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.