



Classification Specification Title: Public Relations Coordinator 2

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| Department | Multiple Departments | Grade: GS.11 |
| Supervision Received | Depends on Department | FLSA Status: Exempt - |
| Supervisory Responsibility | None | Established: Jun 29, 2007 Revision: May 4, 2026 |

CLASSIFICATION SUMMARY:

Incumbents in this classification are responsible for coordinating all public and media relations for a department. Duties include addressing larger and more sensitive public relations issues; serving as primary liaison to the media; distributing news releases, photos, and fact sheets; coordinating internal communications and special programs and projects for the department; and conducting media training for City employees. Work is performed with general direction, working from broad goals and policies.

SERIES LEVEL: The Public Relations Coordinator 2 is the second level of a three-level public information series.

ESSENTIAL FUNCTIONS: *(The following duties ARE NOT intended to serve as a comprehensive list of all duties performed by all employees in this classification, only a representative summary of the primary duties and responsibilities. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional, position-specific duties.)*

Coordinates all public and media relations for an assigned department.

Responds to media and public inquiries for assigned department which includes responding to emergency scenes and providing relevant information to the news media; preparing and disseminating news releases on emergency incidents; generating positive press coverage of departmental activities; advising management on newsworthy matters and activities that generate a positive images; monitoring news coverage and maintaining files of news clippings; representing the department with other emergency services agencies and performing other related activities.

Prepares internal and external communications, which include preparing written correspondence for management staff; reviewing correspondence prepared by staff; preparing and disseminating updates; posting news releases on the website; and performing other related activities.

Coordinates a variety of special projects and events for the department, which include facilitating planning meetings; coordinating the allocation of resources; arranging media coverage; and performing other related activities.

Represents the department in/on a variety of meetings, committees, task forces, and/or other related groups in order to receive and convey information.

Develops, plans, and implements community education, outreach, and marketing activities, materials, and publicity for applicable public information and/or involvement programs.

Participates in developing and monitoring public information budgets.

Creates newsletters, brochures, flyers, banners, displays, posters, and other marketing materials and coordinates and oversees the printing and incorporation of items on the City's website.

Develops, prepares, implements, and distributes educational and promotional materials, videos, and other collateral materials to publicize services, programs, and events for assigned areas of responsibility; coordinates the dissemination of materials.

Coordinates with vendors for distribution of outgoing materials, including television, radio, and print.

Manages all department social media accounts, which include writing, designing, and scheduling social media posts and advertisements; responding to and monitoring public inquiries over social media accounts.

Creates new social media accounts where applicable; implements strategies to increase following on social media; and reports performance internally, as needed.

Designs, lays out, and coordinates the printing and dissemination of applicable reports, policy manuals, lists, and/or other applicable items.

Uses Photography/Videography to capture imagery that documents incidents, ceremonies, academy progress, and other events pertinent to the department's work.

Uses, carries, and answers their cell phone for business purposes as determined by the assigned job duties and department head.

Must meet regular attendance requirements.

Must be able to maintain good interpersonal relationships with staff, co-workers, managers, and citizens.

Must accomplish the essential functions of the job, with or without reasonable accommodations, in a timely manner.

Performs other duties as assigned.

DEPARTMENT SPECIFIC DUTIES (if any):

When assigned to the Public Works Department:

This position is deemed essential during inclement weather situations, and must report to or remain at work, even when administrative closings are announced, as determined by the Department Head.

When assigned to the Fire Department:

We are a 24/7 Emergency Services Department. After-hours communication and response may be required.

MINIMUM QUALIFICATIONS:

Bachelor's Degree in Journalism, Public Relations, or related field and five (5) years of progressively

responsible public relations experience; or any combination of equivalent experience and education.

LICENSING AND CERTIFICATIONS:

Valid Driver's License

KNOWLEDGE AND SKILLS:

Knowledge of public information principles, media relations principles, public relations principles, community relations principles, graphic design principles, writing styles, press management principles, media outlets, and marketing material development principles.

Skill in implementing public relations programs; speaking in public; laying out and editing reports and presentations; coordinating and publicizing special events; preparing communication materials; responding to media and public requests for information; monitoring budgets; preparing marketing and collateral materials; preparing press releases; generating media attention; using a computer and related software applications; communication and interpersonal skills as applied to interaction with coworkers, supervisor, and the general public, sufficient to exchange or convey information and to receive work direction. Photography/Videography skills.

PHYSICAL DEMANDS:

Positions in this class typically require fingering, grasping, talking, hearing, seeing, and repetitive motions.

WORK ENVIRONMENT:

Sedentary Work: Exerting up to 10 pounds of force occasionally and/or a negligible amount of force frequently or constantly to lift, carry, push, pull, or otherwise move objects, including the human body. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.

SPECIAL REQUIREMENTS:

Safety Sensitive: NO Child Sensitive: NO Dept of Transportation (CDL): NO

The City of Chattanooga, Tennessee, is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the City will provide reasonable accommodations to qualified individuals with disabilities and encourage both prospective and current employees to discuss potential accommodations with the employer.

Revision History: 4/03/25; 10/30/24; 1/11/23